

C-MOBILE

Accelerating C-ITS Mobility Innovation and deployment in Europe

D4.1: Training materials on C-ITS for professional drivers

Status Final

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Table of Contents

ABBREVIATIONS	IV
EXECUTIVE SUMMARY	VI
1. INTRODUCTION	1
1.1. C-Mobile at a glance	1
1.2. Objectives	1
1.3. TARGETED AUDIENCE	1
1.4. DOCUMENT STRUCTURE	1
2. A BRIEF OVERVIEW OF EXISTING TRAINING METHODS AND PRACTICES	2
2.1. CLASSROOM TRAINING	2
2.2. COMPUTER-BASED TRAINING (CBT)	2
2.3. Interactive methods	3
2.4. EXPERIENTIAL METHODS	3
2.5. Online/e-learning methods	3
2.6. Blended learning approach	4
3. C-MOBILE LEARNING APPROACH	5
3.1. Training modules	5
3.1.1. Theoretical module 3.1.2. Deployment site C-ITS services module 3.1.3. Practical module 3.1.4. Knowledge test 3.1.5. Additional training 3.2. Preparation of training	5 5 5
4. DEPLOYMENT SITES	7
4.1. Scope and Benefits of C-ITS Training	7
4.2. Agenda of the training	7
5. TRAINING MATERIALS	9
5.1. THEORETICAL MODULE	9
5.1.1. Introduction to ITS and C-ITS technologies	17



D4.1: Training materials on C-ITS for professional drivers

5.2.1. Used tool for the knowledge test	26
5.2.3. Knowledge test results	
6. DEPLOYMENT SITE TRAINING MATERIALS	29
6.1. BARCELONA DEPLOYMENT SITE	30
6.1.1. DESCRIPTION OF BARCELONA TRAINING	30 34
6.2.1. DESCRIPTION OF BORDEAUX TRAINING	41 48
6.3.1. DESCRIPTION OF BILBAO TRAINING	50 57
6.4.1. DESCRIPTION OF COPENHAGEN TRAINING 6.4.2. DEPLOYMENT SITE C-ITS SERVICES MODULE 6.4.3. PRACTICAL MODULE 6.5. NEWCASTLE DEPLOYMENT SITE	60 63
6.5.1. DESCRIPTION OF NEWCASTLE TRAINING	65 73
6.6.1. DESCRIPTION OF THE NORTH BRABANT TRAINING	74 82
6.7.1. DESCRIPTION OF THESSALONIKI TRAINING	84 88
6.8.1. DESCRIPTION OF VIGO TRAINING	89
7. CONCLUSIONS	98



List of Figures

FIGURE 1: INFRASTRUCTURE BASED ITS SYSTEMS	10
Figure 2: The second categorization is vehicle-based systems	11
Figure 3: Public transport ITS systems	11
FIGURE 4: HOW ITS ARE IMPLEMENTED IN EUROPE	12
FIGURE 5: WHAT ARE COOPERATIVE ITS	12
Figure 6: Cooperation and Communication	13
Figure 7: Communication Standards	14
Figure 8: Benefits of C-ITS	14
Figure 9: Stakeholders	15
Figure 10: How is C-ITS different from ITS	16
Figure 11: Definition of "professional driver"	17
Figure 12: Benefits of ITS and C-ITS services	18
FIGURE 13: WHICH ARE THE ITS AND C-ITS SERVICES DESIGNED FOR PROFESSIONAL DRIVERS?	19
FIGURE 14: ITS AND C-ITS SERVICES FOR PROFESSIONAL DRIVERS	20
FIGURE 15: SPEED ALERT SYSTEM, ALSO ABBREVIATED AS SAS	20
Figure 16: Eco-driving assistance	21
Figure 17: Lane departure warning (LDW)	21
FIGURE 18: EMERGENCY BRAKING	22
FIGURE 19: URBAN PARKING AVAILABILITY	23
Figure 20: GLOSA	23
Figure 21: CACC	24
Figure 22: Concluding remarks	25
Figure 23: Knowledge test	26
Figure 24: Barcelona DS	31
Figure 25: C-ITS services in Barcelona DS	31
Figure 26: Safety warnings	32
FIGURE 27: TRAFFIC EFFICIENCY NOTIFICATIONS	32
Figure 28: Services area	33
FIGURE 29: USERS RECRUITMENT AND PARTICIPATION	33
FIGURE 30: TIMELINE AND FIRST STAGE	34
Figure 31: Demonstration	35
Figure 32: Demonstration of App	35
FIGURE 33: ROAD WORK WARNING (RWW)	36
Figure 34: Road Hazard Warning (RHW)	36
FIGURE 35: WSP AND MAI	37
FIGURE 36: EMERGENCY VEHICLE WARNING (EVW)	38
Figure 37: GLOSA	38
Figure 38: In-Vehicle Signage (IVS)	39
Figure 39: Flexible Infrastructure	39
Figure 40: Flexible Infrastructure	40
Figure 41: C-ITS solutions	41
Figure 42: GLOSA	42
Figure 43: GLOSA in Bordeaux	42
Figure 44: Sources of standardized data for GLOSA	43
Figure 45: Road Works/Road events warning	44
Figure 46: Parking Information	44



D4.1: Training materials on C-ITS for professional drivers

Figure 47: Park-and-Ride Information	45
FIGURE 48: EMERGENCY VEHICLE APPROACHING	45
Figure 49: Red Light Violation Warning	46
Figure 50: In-Vehicle Signage	46
Figure 51: In-Vehicle Signage: VMS	47
FIGURE 52: START/STOP IDLING	47
Figure 53: Traffic Signal Priority for Designated Vehicle	48
FIGURE 54: A MAP OF C-ITS SERVICES DURING THE DEMONSTRATION	49
FIGURE 55: C-ITS SERVICES	49
FIGURE 56: PRESENTATION OF C-ITS SERVICE DEPLOYED IN CTVI	51
FIGURE 57: COOPERATIVE SERVICES IN BILBAO	51
FIGURE 58: WHAT IS MPA SERVICE?	52
FIGURE 59: MPA OBJECTIVES	52
Figure 60: CTVI presentation	53
Figure 61: CTVI presentation	53
FIGURE 62: MPA OBJECTIVES AND CTVI IMPLEMENTATION	54
FIGURE 63: SERVICE INSTALLATION	54
FIGURE 64: RT DEMONSTRATION OF THE PARKING MANAGEMENT TOOLS	
FIGURE 65: RT DEMONSTRATION OF THE PARKING MANAGEMENT TOOLS	55
FIGURE 66: BENEFITS FOR THE FLEET OPERATOR AND OTHER USERS	56
FIGURE 67: TRUCK PARKING EUROPE	
Figure 68: Parking Manager feedback	57
FIGURE 69: MPA APP FOR TRUCK DRIVERS DEVELOPED IN BILBAO	58
FIGURE 70: PARKING MANAGEMENT WEB TOOL FOR FLEET OPERATORS AND PARKING PERSONNEL	
FIGURE 71: PARKING MANAGEMENT WEB TOOL FOR FLEET OPERATORS AND PARKING PERSONNEL	
Figure 72: Policy Objectives	
FIGURE 73: TRAFFIC MANAGEMENT, ITS AND C-ITS IN COPENHAGEN	61
Figure 74: Overview of C-ITS services deployed in Copenhagen	
Figure 75: GLOSA service	
Figure 76: Green Priority explanation	
FIGURE 77: ROAD WORKS, PEDESTRIAN AND ROAD HAZARD WARNING	
FIGURE 78: MANUAL FOR INSTALLATION OF OBU/FLOWRADAR	
FIGURE 79: MANUAL FOR INSTALLATION OF OBU/FLOWRADAR	
FIGURE 80: FRONT PAGE OF THE HMI APP GREENCATCH USER MANUAL	
FIGURE 81: AN OVERVIEW OF C-ITS DEPLOYMENTS IN NEWCASTLE	
FIGURE 82: WHAT ARE C-ITS?	
Figure 83: What can C-ITS do for Newcastle	
FIGURE 84: WHAT CAN C-ITS DO FOR OPERATORS	
FIGURE 85: WHAT CAN C-ITS DO FOR OPERATORS?	
Figure 86: Compas4D	
FIGURE 87: C-ITS SMART CORRIDOR	
FIGURE 88: C-MOBILE	
Figure 89: Bundling services	
Figure 90: GLOSA in Newcastle	
FIGURE 91: GREEN PRIORITY IN NEWCASTLE	
Figure 92: RHW/RWW in Newcastle	
FIGURE 93: BENEFITS	
FIGURE 94: CAPITAL PROJECT	
FIGURE 95: WHY C-ITS AND AUTOMATED DRIVING IN HELMOND?	75



D4.1: Training materials on C-ITS for professional drivers

FIGURE 96: BENEFITS OF C-ITS	75
FIGURE 97: WHAT HAS BEEN ALREADY DONE?	76
FIGURE 98: OVERVIEW OF C-ITS PROJECTS	76
FIGURE 99: FREILOT ENERGY EFFICIENCY INTERSECTION SERVICE IN HELMOND	77
FIGURE 100: EMERGENCY EFFICIENT INTERSECTION SERVICE	77
FIGURE 101: C-ITS SERVICES IN HELMOND	78
FIGURE 102: C-ITS SERVICES OF 2019 IN HELMOND	78
FIGURE 103: DESCRIPTION ON GREEN PRIORITY AND GLOSA	79
FIGURE 104: EMERGENCY VEHICLE WARNING AND RED LIGHT VIOLATION WARNING	79
FIGURE 105: C-ITS COMMUNICATION TECHNOLOGY	80
FIGURE 106: OVERVIEW OF HELMOND DS	80
FIGURE 107: C-MOBILE PROJECT	81
FIGURE 108: C-MOBILE PARTNERS	81
FIGURE 109: PLANNING OF C-ITS SERVICES	82
FIGURE 110: DEMONSTRATION OF ROAD WORKS WARNING (RWW)	83
FIGURE 111: DEMONSTRATION OF ROAD HAZARD WARNING (RHW)	83
FIGURE 112: DESCRIPTION OF GLOSA	85
FIGURE 113: DESCRIPTION IN-VEHICLE SIGNAGE	85
FIGURE 114: PROBE VEHICLE DATA	86
FIGURE 115: MODE & TRIP TIME ADVICE	86
FIGURE 116: DESCRIPTION OF DATA SOURCES AND GEOGRAPHICAL COVERAGE AREA FOR IN-VEHICLE SIGNAGE	87
FIGURE 117: DESCRIPTION OF APP HMI FOR GLOSA	87
FIGURE 118: DESCRIPTION OF APP HMI FOR RWW-RHW-FI	88
FIGURE 119: WHAT IS C-ITS?	90
FIGURE 120: C-ITS ARCHITECTURE	90
FIGURE 121: C-ITS SERVICES	91
FIGURE 122: LIST OF C-ITS SERVICES OF DAY 1.5	91
FIGURE 123: C-MOBILE C-ITS SERVICES	92
FIGURE 124: ROAD WORKS WARNING	92
FIGURE 125: ROAD HAZARD WARNINGS	93
FIGURE 126: EMERGENCY VEHICLE WARNING	93
FIGURE 127: SIGNAL VIOLATION WARNING	94
FIGURE 128: WARNING SYSTEM FOR PEDESTRIAN	94
FIGURE 129: TIME TO RED/TIME TO GREEN	95
FIGURE 130: IN VEHICLE SIGNAGE	95
FIGURE 131: PROBE VEHICLE DATA	96
FIGURE 132: SLOW OR STATIONARY VEHICLE WARNING	96
FIGURE 133: MOTORCYCLE APPROACHING INDICATION	97



Abbreviations

Abbreviation	Definition	
3G	3rd generation of mobile telecommunications technology	
ABS	Anti-lock Braking System	
ACC	Adaptable Cruise Control	
ADAS	Advanced Driver Assistance System	
AEB	Automatic Emergency Braking	
ATIS	Advanced Traveller Information System	
BLIS	Blind Spot Information System	
CACC	Cooperative Adaptable Cruise Control	
CCC	Conventional Cruise Control	
CEN	European Committee for Standardisation (Fr.: Comité Européen de Normalisation)	
C-ITS	Cooperative Intelligent Transport System	
CPC	Certificate of Professional Competence	
DENM	Decentralised Environmental Notification Message	
DSRC	Dedicated Short Range Communication	
DTM	Dynamic Traffic Management	
EBA	Emergency Brake Assist	
EC	European Commission	
e-CMR	Electronic Consignment Note	
ECU ECU	Electronic Control Unit	
EP	European Parliament	
ESS	Emergency Stop Signal	
EVA	Emergency Vehicle Alert	
FCD	Float Car Data	
I2V	Infrastructure-to-Vehicle	
iTLC	Intelligent Traffic Light Controller	
ISA	Intelligent Sped Assistance	
IVI	In-Vehicle Information	
IVS	In-Vehicle Signage	
GA	Grant Agreement	
GLOSA	Green Light Optimal Speed Advisory	
GPS	Global Positioning System	
HGV	Heavy Goods Vehicle	
LCV	Light Commercial Vehicle	
LDW	Lane Departure Warning	
LIDAR	Light Detection and Ranging	
LGS	Lane Guard System	
MSD	Minimum Set of Data	
NST	Non-stop Truck	
OBU	On-board Unit	
OEM	Original Equipment Manufacturer	
PKI	Public Key Infrastructure	
PO	Project Officer	
PSAP	Public Answering Points	
PVD	Probe Vehicle Data	
RDS	Radio Data System	
RHS	Road Hazard Signalling	
RLVW	Red Light Violation Warning	
RSU	Roadside Unit	
RTTI	Real-Time Travel and Traffic Information	
RWW	Road Work Warning	
SAS	Speed Alert System	
SPAT	Signal Phase and Timing	
SPATEM	Signal Phase and Timing Extended Message	



D4.1: Training materials on C-ITS for professional drivers

TMC	Traffic Message Channel
URI	Uniform Resource Identifier
V2V	Vehicle-to-vehicle
V2X	Vehicle-to-Everything
V-ITS-S	In-vehicle ITS Station
VMS	Variable Message Signs
VRU	Vulnerable Road Users
VSL	Variable Speed Limit
WAVE	Wireless Access in Vehicular Environments



Executive Summary

In the past years, there has been tremendous progress in the field of intelligent transport systems; several successful cooperative mobility projects have proven potential benefits of cooperative systems in increasing both energy efficiency and safety for specific transport modes. However, the large variety of cooperative applications have been designed for different goals, stakeholders or specific settings / environments and have been developed on a silo-based approach and deployed independently from each other, serving however, at higher level, similar goals and functionalities for the end-user. Scalability, IT-security, decentralization and operator openness are some of the most important properties that a technical and commercial successful solution must provide.

C-MobILE aims to stimulate / push existing and new pilot sites towards large-scale, real-life C-ITS deployments interoperable across Europe. Well-defined operational procedures will lead to decentralized and dynamic coupling of systems, services and stakeholders across national and organizational borders in an open, but secure C-ITS ecosystem, based on different access technologies, the usage of which is transparent for service providers and seamless and continuous for the end-users across different transport modes, environments and countries.

This deliverable brings together all training materials that were prepared and used by the project partners to provide trainings for professional drivers and fleet managers in the eight C-MobILE deployment sites. The deliverable briefly describes the existing training methods and techniques that aim to transfer the knowledge to the participants, presenting six groups of training methods. The document not only enumerates the methods, but it suggests the best combination of methods to be used in C-MobILE trainings to achieve the most desirable and possible results. It focuses on so called "blended learning approach." Then it presents a structure of the C-MobILE training programme that consists of four main modules, i.e. theoretical module, deployment sites C-ITS services module, practical module and knowledge test module. C-MobILE has also designed an additional module on Smart Tachograph. It is briefly described in the deliverable although it was not included in all deployment sites trainings due to the relevance of this topic for the trained audience.



1. Introduction

1.1. C-MobILE at a glance

The C-MobILE (Accelerating C-ITS Mobility Innovation and deployment in Europe) vision is a fully safe and efficient road transport without casualties and serious injuries on European roads, in particular in complex urban areas and for Vulnerable Road Users. We envision a congestion-free, sustainable and economically viable mobility, minimizing the environmental impact of road transport. C-MobILE will set the basis for large scale deployment in Europe, elevating research pilot sites to deployment locations of sustainable services that are supported by local authorities, using a common approach that ensures interoperability and seamless availability of services towards acceptable end user cost and positive business case for parties in the supply chain.

1.2. Objectives

The key objective of this deliverable is to collect and present the materials from eight deployment sites training activities that were organised for professional drivers and fleet managers to raise awareness and knowledge on the use of C-ITS services and their benefits for the users. Another main purpose of this document is to serve as a source of materials that can be reused in other future trainings organised by either project partners or any interested party that will contribute to a quick deployment of C-ITS services across Europe. The deliverable also provides a snapshot of existing training methods that can be exploited for providing such training. Furthermore, the proposed structure of the provided trainings in each deployment site can also serve as model for later trainings as it combines theory and practice which are essential not only to understand the principles of C-ITS but also to experience how services work in real conditions.

1.3. Targeted audience

The targeted audience of this deliverable are stakeholders and partners interested in using C-ITS services. As mentioned above, the main objective of this document is to be accessible to them and provide a training programme on ITS and C-ITS technologies and services. It also takes into account end-users and public authorities who will benefit from the trainings and will contribute to its further development as well as improvement. For this simple reason, the content is written in a clear for a large audience manner.

1.4. Document structure

The current deliverable is structured starting from a theoretical part of methods and techniques for trainings, followed by the methodology used in C-MobILE and finishing with a practical section with examples of the materials used in the Deployment Sites:

Section 2: 'A brief overview of existing training practices and methods' presents six groups of training methods and technics that are used to transfer the knowledge to the participants of any training. It also provides certain introduction to the various training concepts and some key terms.

Section 3: 'C-MobILE learning approach' describes the training methodology and technics used in C-MobILE trainings. It also presents a structure of the C-MobILE training programme that consists of four main modules: theoretical module, deployment site C-ITS services, practical module, knowledge test (plus additional, optional training).

Section 4: 'Deployment sites' presents eight deployment sites were the trainings were provided, focusing on their scope and benefits. **Section 5**: 'Training materials' presents two training modules, namely theoretical and the knowledge test, which are common for each provided training. It also describes the materials that were used in these two modules.

Section 6: 'Deployment site training materials' provides materials used in the two other modules, namely deployment sites C-ITS services module and practical module. Since each deployment site focussed on different C-ITS services, this part of the deliverable consists of eight sub-sections dedicated to each deployment site of the project. It provides agendas, brief description of the purpose of the training, as well as the audience of each training.

Section 7: 'Conclusions' briefly summarises the document.



2. A brief overview of existing training methods and practices

A training aims to pass the knowledge to the participants and help them to retain information so that they can better do their work¹. Hereby are presented some of the most common methods and their advantages and disadvantages. This section describes the traditional methods that remain effective as well as new practices that become increasingly prevalent as new technologies become more popular and easier to use.

The training methods are classified in the following six groups: classroom training; computer-based training (CBT); interactive method, experiential; online or e-learning methods and, finally, blended learning approach. In the following sub-sections all of them are explained with examples.

2.1. Classroom training

Classroom training or "instructor-led training" is the classical and the most popular technic to pass knowledge, which has various subtypes:

- / Blackboard method the most "old-fashioned" method, but it is still effective, especially when trainees are to write on the board or ask for feedback on what is written on the board.
- / PowerPoint presentation (PPP) is the most popular method that uses presentation software where the information is displayed on the screen. It can be combined with handouts and other interactive methods.
- / Storytelling is the method in which a story is used as an example of wrong or right ways to learn about new skills and how to perform skills with the outcome of each way described.

There are several advantages of classroom methods. The main one is that it is an efficient way to present a large part of materials. It is a face-to-face method that allows better interaction between the lecturer and the audience. This method also ensures that everyone receives the same portion of information and it is very cost-efficient.

In many cases the success depends on the charisma of the lecturer. Another disadvantage of this method is that it requires scheduling classroom sessions for a large number of trainees that can involve some organisational efforts.

2.2. Computer-based training (CBT)

The **computer-based training methods** are becoming progressively widespread as new technologies are becoming more popular and easier to use. The format varies from the simple text-only programs to a very sophisticated multimedia programs to virtual reality.

- **Text-only programme** is the simplest known computer-based training method. It proposes information on self-placed training in a text-only format. These programmes are considered to be highly effective, because they present complicated concepts in a comprehensible and accessible way.
- / Multimedia. The training materials can be more sophisticated than the text-based programme. They use audio, video and animation. Multimedia is considered the most stimulating to the adult minds. Notwithstanding their high cost, their benefits may be worth it.
- / Virtual reality is 3D and interactive, immersing the trainee in a learning experience. They have a form of simulation. They are based on hands-on experience without risks of actual performance. This method is highly beneficial, yet it requires considerable investments in the facilities.

The main advantages of the CBT are that they are computer based and easy to use, can be customized, useful for developing and practicing news skills, they are cost-effective and applicable for self-directed learning.

The disadvantages of the CBT are that they require computer literacy, to have computer access, do not have an interaction with the trainer, poorly designed programme can be boring and it results in poor retention of the gained knowledge.



¹www.wyzowl.com/employee-training-methods/

2.3. Interactive methods

There are many interactive methods that aim to keep trainees attentive and involved in training.

Quizzes are used to motivate and engage trainees in a learning process. They can be used either at the beginning of the training to find out the knowledge level of trainees, during the training or at the end.

Small group discussion is based on dividing participants into small groups and proposing them a case study for discussion and finding solutions.

Case studies method is used to highlight a specific job-related case through which the trainees can learn how to handle a similar situation in the future.

Active summaries method focusses on recapping the lecture's main points. It is done through creation of small groups. Each group chooses a leader. They prepare a summary of the lecture and the leader presents it to the class.

Q&A sessions is the method used for a small group to update skills rather than to teach new skills.

Question cards is based on a cards system, where the trainees are asked to write their questions on the topic. They are collected and then a review session is conducted.

Role-playing method is used to teach trainees how to handle various situations before they face them while doing their job. Trainees assume the role and act according to the situation that might happen in the workplace.

Participant control is method in which the trainees are asked to review a subjects list created beforehand. They need to select some items about which they want to learn more. The selected topics are covered during the lecture.

Demonstrations method uses other various tools or equipment that show practical/real cases, related to the training topic.

2.4. Experiential methods

Hands-on or experiential method is based on learning from practical training and has several types:

- / **Cross-training** method is based on allowing the trainees to try and experience other jobs, which will provide the trainees with new skills and allow them to perform more than one job in the future.
- / **Demonstrations** method is based on grabbing the trainees' attention to teach them how to use new equipment or learn the steps in a new process.
- / Coaching / mentoring method is based on improving performance, by focusing on the individual needs of a trainee.
- / Apprenticeships method provides an opportunity to a trainee to fit an existing or future job. This method can be combined with supervised training and classroom instruction.
- / **Drills** method is used to practice already learned skills.

2.5. Online/e-learning methods

There is other learning method that is more popular and based on an access to the Web. Some of the most popular online training methods are:

Web-based training puts on the Web which can be made available to the trainees. They can contain various courses on different topics. They provide a hands-on, interactive way for trainees to work through various presentations, which are similar to PowerPoint. The materials on the Web are also easy to be updated. Sometimes Web-based trainings are linked with software that make trainee's progress trackable.

Tele- or videoconferences allow passing knowledge from trainer, who is in one location and the trainees in different ones. This method allows active interaction via the telephone or by a web-chat.

Audioconferences are similar to previous one, but they involve audio only.

Webinars include both audio and video elements. A trainee receives live audio training and follows the visual materials that are displayed on the screen.



Online colleges and universities are also known as distance learning options.

Collaborative document preparation requires a trainee to be linked on the same network. It can be used with coaches and trainees to teach writing reports and technical documents.

E-mail is used to enhance training, namely by sending reminders about upcoming trainings, conduct training evaluations through emails, etc.

The online training methods present several advantages:

- / They are very suitable for training across multiple locations.
- / Cost saving.
- / Useful for refreshing training as well as self-direction learning.
- / Easy to update with new materials.
- / They offer a range of choices to match training programme to the knowledge and skills of trainee.

There are also some disadvantages:

- / They require PC literacy.
- / They are usually generic and not customised for the trainee's needs.
- / They are impersonal.
- / They require an internet connection.
- / They require suitable hardware devices.

2.6. Blended learning approach

Blended learning approach is based on combining several learning methods to train on a specific subject to achieve a greater success. It is used to reduce both the time and cost of training, to improve results in learning outcomes and it resembles the way people learn on the job, through experience and interaction with other people. This method keeps both trainer and trainees engaged in training.



3. C-MobILE learning approach

In the C-MobILE project a combination of several training methods is used. As described in section 2.6, this method is called "blended learning approach." During the training, PowerPoint presentations were combined with short videos and use of multimedia. After each part of training a Q&A session was given which also was combined with several online quizzes to test the level of learned information. Furthermore, during the training some elements of e-learning were used to increase the knowledge of the participants. A key method used was the demonstration method, where the participants had a chance to learn about the new C-ITS services and test the devices in real or simulated conditions.

3.1. Training modules

Each training programme consists of five main modules:

- Theoretical module
- Deployment site C-ITS services
- Practical module
- Knowledge test
- Additional training (optional)

3.1.1. Theoretical module

This module provides basic understanding of ITS and C-ITS services, communication technologies and benefits of C-ITS. It consists of two parts. The first part aims to give a basic understanding of ITS and C-ITS technologies. The second part focuses on the specific C-ITS services that are relevant for professional drivers and fleet managers. Theoretical module serves as a preparatory step to the next modules which focus on particular C-ITS services as well as on increasing practical experience from working with the services in real time conditions.

3.1.2. Deployment site C-ITS services module

The second module looks at C-ITS services and technologies deployed in a city or region. Here the main emphasis is to present a set of specific services deployed in a specific place. In this module a limited number of services are presented. This allows focusing on some specific C-ITS services more in detail, namely which technologies are employed in them, how they function at theoretical level, the benefits, etc.

3.1.3. Practical module

In this part of the training the new C-ITS services and their functionalities are presented to the participants during an on-road showcase in real traffic conditions, demonstrating various features on mobile apps and on-board devices. The acquired theoretical knowledge from previous two modules is put into practice here.

3.1.4. Knowledge test

The knowledge test and survey on ITS and C-ITS technologies are carried out after the training is completed to see how the training exercises helped the participants to acquire new knowledge on C-ITS technologies, especially those services available at deployment site level.

3.1.5. Additional training

Additional training provided by IRU and Continental addresses the Smart Tachograph, which is mandatory from June 15, 2019 in newly registered commercial passenger transport vehicles >3.5t carrying more than 9 passengers for more than 50km. This technology presents various opportunities and challenges for the industry. This additional, optional training is relevant only for the professional truck, bus and coach drivers and has been presented to attract more interest from this audience. Therefore, it is scheduled only in Bilbao, Vigo and Copenhagen. Since in other DSs the audience was composed of taxi drivers or other type of users, this additional training was not included on the agenda.



3.2. Preparation of training

Preparation of the training in each DS was carried out at several levels:

Content level:

- Identification of C-ITS services to be presented during the training
- Identification of targeted audience (drivers, fleet managers, transport operators, other end-users)
 - o Number of participants
 - Language
- Preparation of the training programme and its content:
 - Theoretical part
 - Lecturer(s), guest speaker(s)
 - Practical part
 - Identification of selected C-ITS services to be presented
- Availability of technologies for training (tablets, projectors, smartphones, screens, etc.)
- Availability of training materials (presentations, leaflets, videos)

Date and Venue:

- Identification of partners to support training
- Selection of the date for the training
- Selection of training location (considering closeness to show-case facilities, demo places, etc.)
- Preparation of the training agenda

Communication level:

- Launching the information on C-MobILE website
 - o Agendas (English and local language)
 - Registration link
 - Practical information
- Advertising among the project members
- Advertising the training using the social media:
 - o LinkedIn
 - Twitter
 - o Partners websites, etc.

Follow-up level:

- Preparation of a short report on the training provided



4. Deployment Sites

The training sessions prepared by the C-MobILE project partners gave an opportunity to the participants to learn about several C-ITS services deployed in the eight sites involved in the C-MobILE project. The trainings were planned to be conducted in May-August 2019.

Calendar of training per DSs:

- o Barcelona 7 May
- o Thessaloniki 31 May
- o Bilbao 10 June
- o Bordeaux 14 June
- o Newcastle 14 June
- o Vigo 20 June
- Copenhagen 27 August
- o North Brabant 10 September.

4.1. Scope and Benefits of C-ITS Training

The trainings focused on several services explained to the participants and experienced during the training sessions:

- Road Works Warning
- Road Hazard Warning
- Emergency Vehicle Warning
- Signal Violation Warning
- Warning System for Pedestrians
- Green Light Optimal Speed Advice
- In-Vehicle Signage
- Emergency Brake Light
- Slow or Stationary Vehicle Warning
- Motorcycle Approaching Indication

The planned trainings gave the opportunity to participants to look at how C-ITS technologies work, their functionalities and how to use them. They could provide their feedback on improvements or additional functionalities.

Each training session was accompanied with videos from real and simulated service tests, showing how C-ITS services can influence the behaviour of all road users, including drivers, cyclists, or pedestrians.

Every participant experienced a combination of C-ITS in real-life traffic conditions and gain a hands-on understanding of how these technologies can improve traffic flow, travel times, fuel efficiency, comfort, and overall safety for them and for other users.

4.2. Agenda of the training

Each training on C-ITS services was scheduled for approximately 5-6 hours. The agenda of each training included 4 modules or 5 (when optional training module was included). Here we present an example of an agenda that includes all 5 modules:

08:30 - 09:(REGISTRATION
09:00 - 09:1	Introduction (DS)
09:15 – 10:00	Introduction to ITS and C-ITS technologies (IRU Projects)
10:00 - 11:00	Presentation of C-ITS services deployed (DS)
11:00 - 11:15	Coffee Break
11:15 – 12:00	TESTING OF C-ITS SERVICES DEPLOYED (DS)
12:00 - 12:30	Additional module (e.g. smart tachograph)



D4.1: Training materials on C-ITS for professional drivers

12:30 - 13:00	Knowledge test & survey (IRU Projects)
13:00 – 14:00	Lunch break / preparation for testing C-ITS service
14:00 - 15:3(TESTING OF C-ITS SERVICES DEPLOYED (DS)
15:30	END OF TRAINING PROGRAMME



5. Training materials

5.1. Theoretical module

The content of the theoretical module of each training programme consisted of two parts, namely introduction to ITS and C-ITS technologies and ITS and C-ITS services for professional users. The information for each part of this module was taken from the online e-learning platform of the CAPITAL project and it was based on two videos (Lecture 1 ITS 1 and Lecture 1 ITS2)². Each video was followed by a short online quiz based on the CAPITAL project.

The theoretical part covered several topics related to C-ITS technologies. The selection of topics depended on several factors, namely the participants/audience (i.e. drivers, public authorities, etc.), their knowledge level regarding C-ITS as well as deployed services in the deployment site. However, some topics of the theoretical part were included for each category of participants. Each part lasted approximately 30 minutes.

- 1. Introduction to ITS and C-ITS technologies
 - a. Explanation of Intelligent Transport Systems
 - i. Definition
 - ii. Application
 - b. Cooperative Intelligent Transport Systems
 - i. Definition of C-ITS
 - ii. Communications
 - iii. Evolution of C-ITS
 - iv. Benefits
 - v. Services
 - vi. Service Bundling
- 2. ITS and C-ITS services for professional users
 - a. ITS and C-ITS services for professional drivers
 - i. ITS services
 - 1. Speed alert system
 - 2. Dynamic navigation systems
 - 3. Eco-driving assistance
 - 4. Adaptable headlights
 - 5. Blind spot information system
 - 6. Lane departure warning
 - 7. Obstacle and collision warning
 - 8. Emergency braking
 - ii. C-ITS services for professional drivers
 - 1. Urban parking availability
 - 2. Signal violation warning
 - 3. Warning system for pedestrian
 - 4. Green priority
 - 5. Green Light Optimal Speed Advisory (GLOSA)
 - 6. In-vehicle signage (IVS)
 - 7. Emergency Brake Light
 - 8. Cooperative Adaptive Cruise Control
 - 9. Motorcycle approach indication
 - 10. Blind spot detection / warning (VRUs)
 - 11. Non-stop truck



5.1.1. Introduction to ITS and C-ITS technologies

This section presents the materials (PowerPoint presentations) that were used in the first part of the theoretical module on Introduction to ITS and C-ITS technologies. Each slide of this presentation is followed by a short explanation of the slide.

Introduction to ITS and C-ITS: What are Intelligent Transport Systems?

Intelligent Transport Systems is abbreviated to ITS. There are many definitions of what ITS are. However, in general, ITS are the application of computer, communications and other information technologies to transport, to improve efficiency, robustness and safety through new infrastructure-based, in-vehicle, and public transport systems. ITS make use of technologies like wireless, mobile, satellite, and information communications technology. Examples of ITS are varied, including things like congestion charging technology, smart cards, and traffic management. In the study topic that accompanies this module you will be able to find some other definitions of ITS. It should be emphasized that ITS supplies a comprehensive set of tools that can be used in different combinations to address specific policies and to provide powerful solutions to real problems.

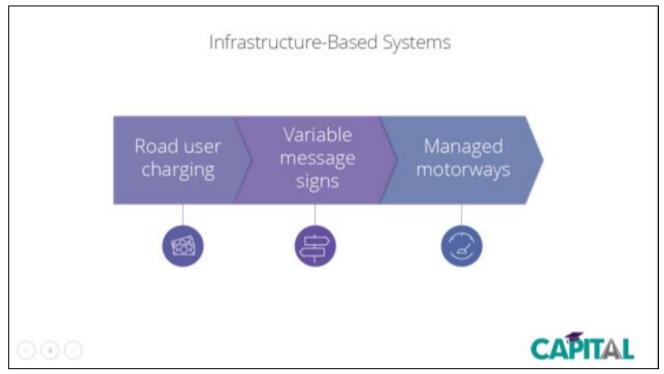


Figure 1: Infrastructure based ITS systems



For this introductory course, we have categorized ITS systems and services into infrastructure-based services, vehicle-based services and public transport services. Infrastructure based systems use short range and long-range communication technologies as well as conventional communication technologies, to contribute to the high-level goal of sustainability and accessibility, through the provision of the right information, at the right time and in the right place. Examples of infrastructure based ITS systems include road user charging, variable message signs and managed motorways.

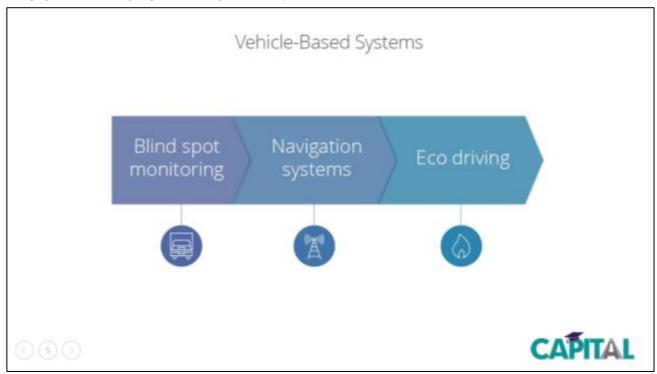


Figure 2: The second categorization is vehicle-based systems

Vehicle-based systems use telematics and in-vehicle technologies to contribute to high level goals of safety and sustainability. Examples of vehicle-based systems are blind spot monitoring, navigation systems and eco driving.

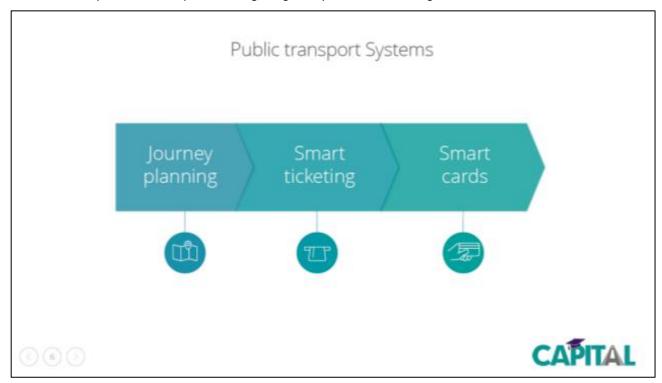


Figure 3: Public transport ITS systems

The third category of ITS system is ITS for public transport. These types of systems use GSM communication technologies to contribute towards the overall goal of increased information and connectivity. Examples of ITS for public transport include journey planning,



smart ticketing and smart cards. ITS is an important component of Smart cities, Mobility as a Service (MaaS), Connected and Autonomous vehicles and Integrated Transport Systems.

ITS also underpins a number of innovative concepts such as Connected and Automated Vehicles, Smart Cities, Mobility as a Service and Integrated Transport.

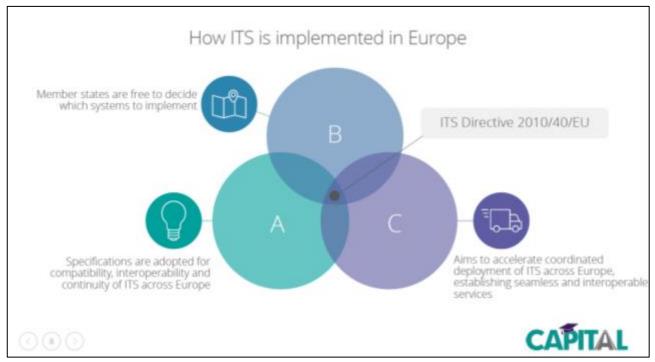


Figure 4: How ITS are implemented in Europe

ITS deployment has increased dramatically since the 2010 ITS Directive. This aimed to accelerate coordinated deployment of ITS across Europe, establishing seamless and interoperable services. Member states are free to decide which systems to implement. Specifications are adopted for compatibility, interoperability and continuity of ITS across Europe. The first services covered by the Directive were: Traffic and travel information; Emergency call (known as e-Call), and Emergency truck parking.

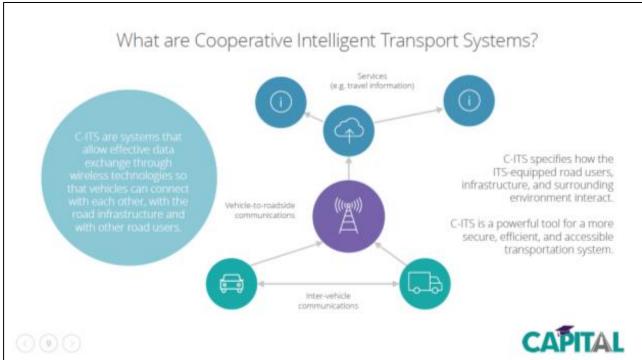


Figure 5: What are Cooperative ITS



Cooperative ITS is abbreviated to C-ITS. Again, there are many definitions for C-ITS. In general, they are technologies that provide real time communication between vehicles, infrastructure and other road users. C-ITS technologies and applications allow effective data exchange through wireless technologies between different elements and actors of the transport system. This means that road users and traffic managers can share information and use it to coordinate their actions.

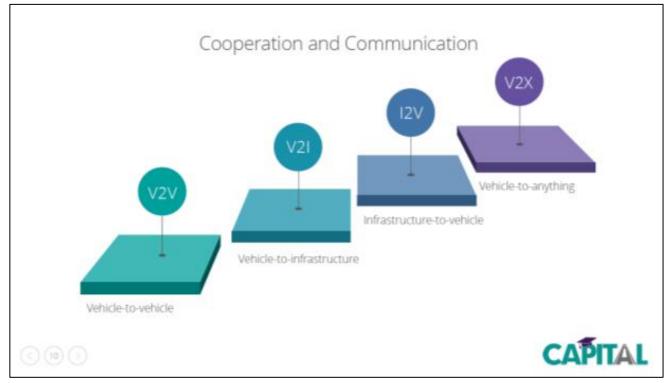


Figure 6: Cooperation and Communication

One of the ways that C-ITS is different from ITS is that CITS includes different types of digital connectivity – or cooperation – between vehicles and infrastructure.

There are four main types of digital cooperation:

- Vehicle to vehicle (or V2V)
- Vehicle to infrastructure (or V2I)
- Infrastructure to vehicle (or I2V), and
- Vehicle to anything or (V2X)

Based on these CITS technologies and the ability of vehicles to connect and communicate with each other, a new concept, "the Connected Vehicle", has arisen - this includes vehicles which are able to communicate not only with each other but with the world around them.



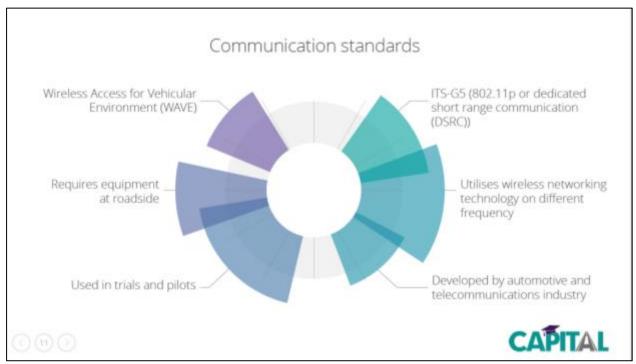


Figure 7: Communication Standards

In Europe, the communications technology for CITS is known as ITS-G5 (sometimes known as 802.11p or dedicated short range communication (DSRC)). DSRC are a special form of wireless networking technology on a different frequency from other wifi; it has been developed by the automotive and telecoms industry and has been used in trials and pilots. The technology behind the short range communication standards is WAVE, which stands for Wireless Access for Vehicular Environment.

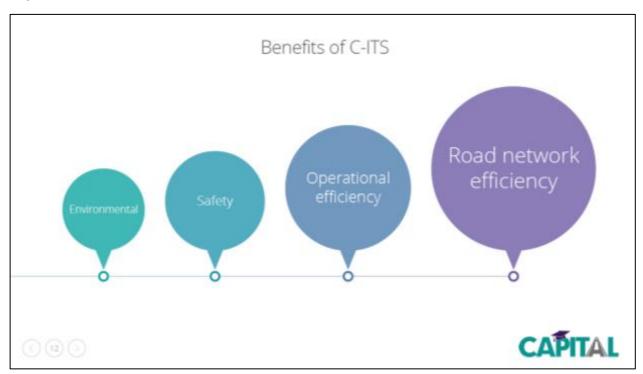


Figure 8: Benefits of C-ITS

C-ITS offers a wide range of services with diverse benefits. These include:

- Road network efficiency
- Operational efficiency (for example, for freight or public transport)
- Road safety for all users



• Environmental improvements (especially in urban areas)

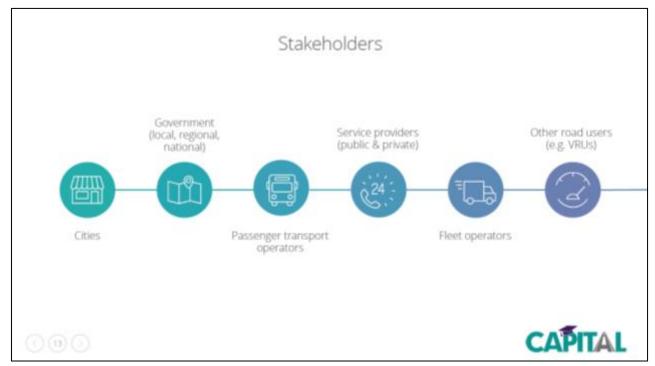


Figure 9: Stakeholders

Because the services that C-ITS can provide - improving efficiency, safety and the environment - are very much policy- and user-driven, C-ITS can clearly contribute to the challenges that face cities, road authorities, and operators today. C-ITS deployment is thus user-driven or policy-driven. Stakeholder beneficiaries include:

- Cities (policy makers and engineers)
- Government (local, regional, national)
- Passenger transport operators
- Service providers (public and private)
- Fleet operators
- Other road users (e.g. Vulnerable Road Users)



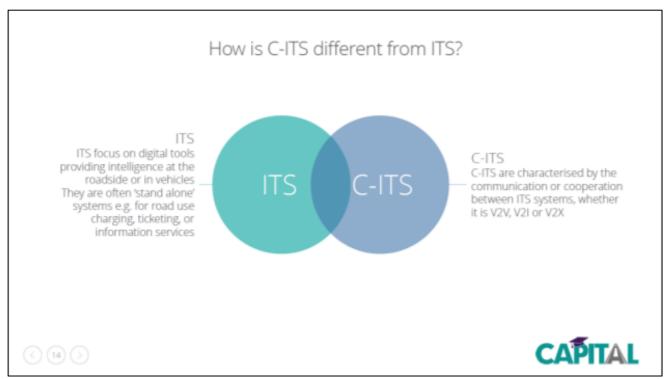


Figure 10: How is C-ITS different from ITS

It can be difficult at first glance to appreciate any difference between C-ITS and ITS. ITS are a set of digital tools providing intelligence at the roadside or in vehicles. They can often be 'standalone' systems e.g. for road use charging, ticketing, or traveller information.

C-ITS are characterized by the communication – or cooperation - between ITS systems, whether it is V2V, V2I or V2X. Sometimes C-ITS is seen as a type of ITS, or at least a process enabling ITS to deliver specific services. In general, C-ITS builds on an already powerful set of ITS tools, providing the opportunity to deploy more integrated, joined up, systems, supporting different transport-related functions, providing a more holistic approach to delivering user- or policy-driven services.



5.1.2. ITS and C-ITS services for professional users

In this section the material (power point presentation) that was used in the first part of the theoretical module on 2. ITS and C-ITS services for professional users is presented. Each slide of this presentation is followed by the short description that explain the content of the slide.

Here we focus on ITS and C-ITS services particularly designed for professional drivers. Here we will also try to define who the 'professional drivers.' are Then we will see what the main benefits of and for professional drivers ITS C-ITS services are.

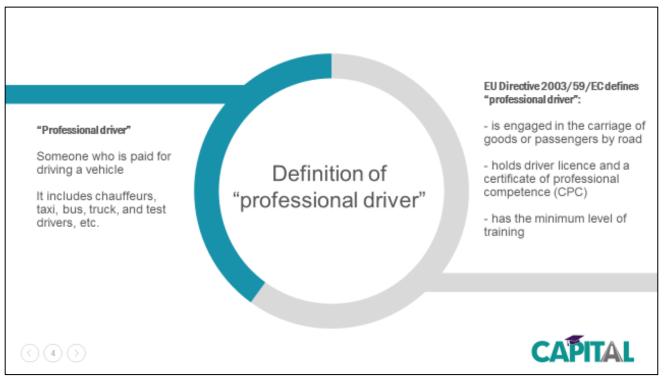


Figure 11: Definition of "professional driver"

To start our presentation, first of all, we need to define who the professional drivers are. However, there is not a clear definition that can define both professional and non-professional drivers. A very simple explanation of a 'professional driver' is someone who is paid for driving a vehicle. It includes chauffeurs, taxi, bus, truck, and test drivers, etc.

The EU Directive 2003/59/EC of the European Parliament and the Council says that "certain drivers engaged in the carriage of goods or passengers by road must, depending on their age, on the category of vehicle used and on the distance to be travelled, hold a certificate of professional competence in conformity with Community rules on the minimum level of training for some road transport drivers. That minimum level is determined by Directive 76/914/EEC."

A professional driver needs to have a Certificate of Professional Competence (CPC) and a valid driving license for the category of driven vehicle.



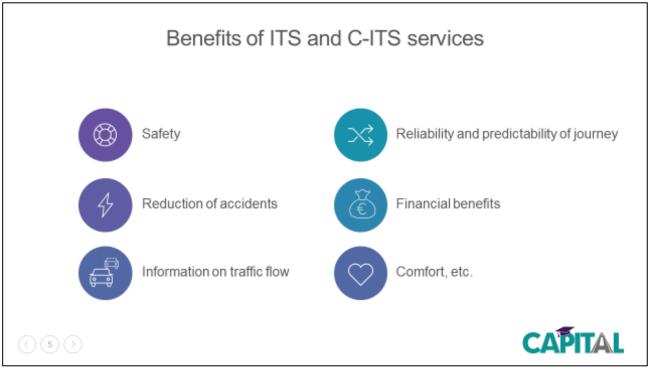


Figure 12: Benefits of ITS and C-ITS services

Having defined who are the professional drivers, let's have a look at ITS and C-ITS services. Before doing it, we need to identify the main benefits of the services.

There are numerous benefits related to ITS and C-ITS services for the professional drivers, but the most important of them are

- safety of drivers and carried freight,
- reduction of accidents on road,
- access to the information regarding traffic flow,
- · reliability and predictability of planned journey,
- · direct and indirect financial benefits, such us fuel saving, reduction of time in finding parking place, etc. and finally,
- comfort of drivers



ITS and C-ITS services for professional drivers Selected ITS services Selected C-ITS services Speed alert system (SAS) · Urban parking availability (UPA) · Dynamic navigation system Signal violation warning (SVW) Eco-driving assistance Warning system for pedestrian (WSP) Green Light Optimal Speed Advisory (GLOSA) · Adaptable headlights · Blind spot information system In-vehicle signage (IVS) Lane departure warning (LDW) Cooperative Adaptive Cruise Control (CACC) · Obstacle and collision warning Motorcycle approach indication (MAI) Blind spot detection (BSD) Emergency braking Non-stop truck

Figure 13: Which are the ITS and C-ITS services designed for professional drivers?

There is a large and growing number of ITS and C-ITS services that support professional drivers; there are some well-established examples in the slide

ITS services:

(6) (5)

- Speed alert system (SAS)
- Dynamic navigation system
- Eco-driving assistance
- Adaptable headlights
- Blind spot information system
- Lane departure warning
- Obstacle and collision warning
- Emergency braking

C-ITS services:

- Urban parking availability
- Signal violation warning
- Warning system for pedestrian
- Green priority
- Green Light Optimal Speed Advisory (GLOSA)
- In-vehicle signage (IVS)
- Cooperative Adaptive Cruise Control (CACC)
- Motorcycle approach indication
- Blind spot detection (BSD)
- Non-stop truck



CAPITAL

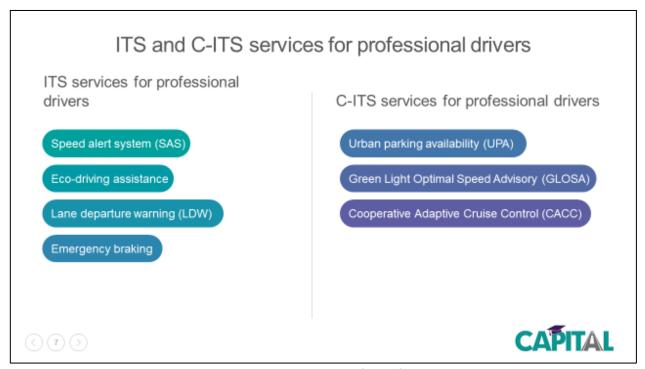


Figure 14: ITS and C-ITS services for professional drivers

Today we will focus on some selected services, namely:

- ITS services for professional drivers
 - Speed alert system (SAS)
 - Eco-driving assistance
 - Lane departure warning (LDW)
 - Emergency braking
- C-ITS services for professional drivers
 - Urban parking availability (UPA)
 - Green Light Optimal Speed Advisory (GLOSA)
 - Cooperative Adaptive Cruise Control (CACC)

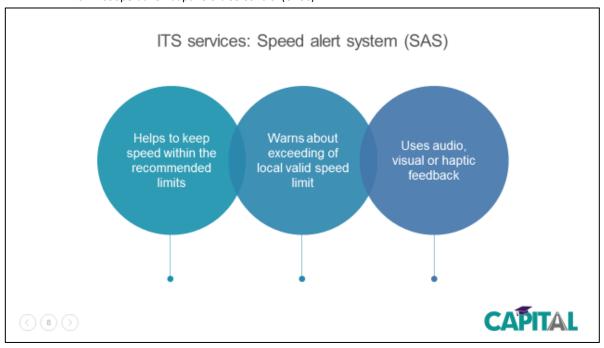


Figure 15: Speed alert system, also abbreviated as SAS



Speed alert system helps a driver to keep their speeds within the recommended limits and warns a driver when the local valid speed limit is exceeded. The system uses audio, visual or haptic feedback.

How does this service work? The information regarding speed limit is received from transponders in speed limit signs or from a digital road map that reads positioning information, or is determined by software which analyses images from a camera and recognises traffic signs. This information is displayed to the driver as a warning message.

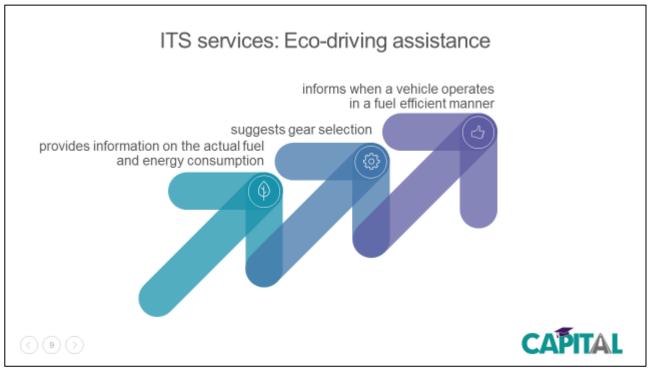


Figure 16: Eco-driving assistance

This slide explains eco-driving assistance service. Eco-driving assistance provides information to a driver regarding the actual fuel and energy consumption in a vehicle. It also suggests gear selection, taking into account engine and transmission efficiency, vehicle speed, rate of acceleration etc. The information on instantaneous fuel consumption is displayed on the instrument panel



Figure 17: Lane departure warning (LDW)



Lane departure warning (LDW) system was designed to warn a driver about the unintentional leaving of the lane and take corrective action if required. The most used technology is video image processing that detects lane marking on a road surface.

The warning provided by the system can be either acoustic, or visual, or haptic, or combination of several types of warning. How the system works? The forward viewing camera located on a vehicle sends the image of marking on the road to a central computer. By identifying reflective lane markings, an indication of vehicle lane position is established. The information from the steering wheel angle is combined with information received from a camera. The system determines whether the driver is unintentionally leaving the intended driving path. Then a warning is issued. The system can also attempt to correct the situation by nudging the steering wheel in a direction to maintain lane position.

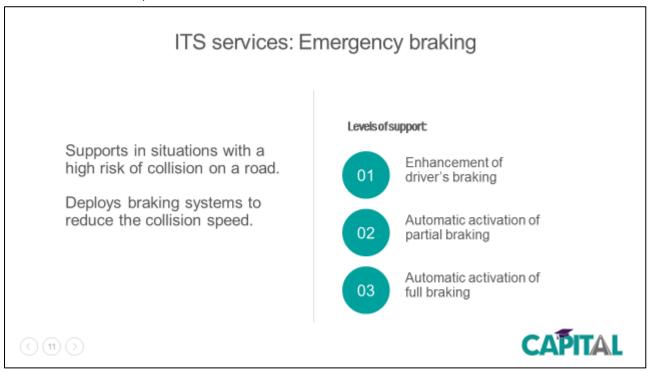


Figure 18: Emergency braking

The final ITS service that is considered in this presentation is emergency braking.

The system is designed to provide support in situations with a high risk of collision on a road by deploying the braking systems of a vehicle to reduce the collision speed and the total crash energy.

There are various levels of support available, namely

- enhancement of driver's braking if necessary,
- automatic activation of partial braking, and
- automatic activation of full braking.



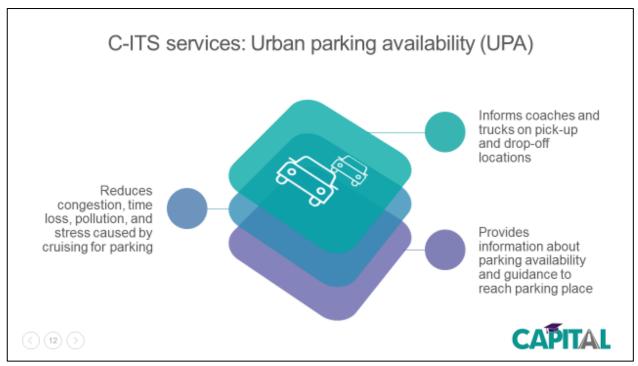


Figure 19: Urban parking availability

The first C-ITS service that we will discuss in this lecture is Urban Parking Availability (UPA).

It provides information about parking availability and guidance for drivers to make informed choices about available parking places. This service aims at a reduction of congestion, time loss, pollution, and stress caused by cruising for parking. It can be used by truck and coach drivers as well as any vehicle driver. It provides information on the availability of parking places and it indicates dimension and weight restrictions, which is valuable information for truck and coach drivers. This service gives information about pick-up and drop-off places where coaches and trucks can stop for a limited time.

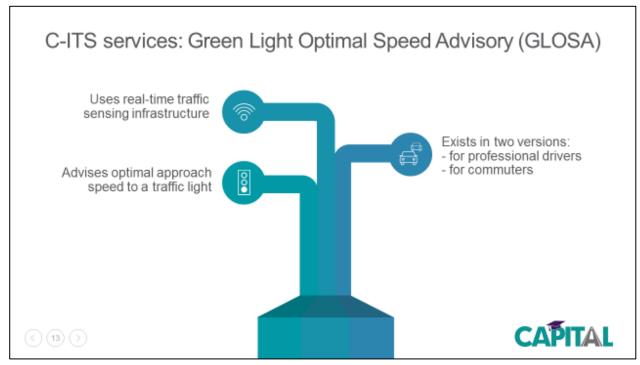


Figure 20: GLOSA



The Green Light Optimal Speed Advisory, also known as GLOSA, gives advice to drivers allowing them to optimise their approach to a traffic light (maintain actual speed, slow down or adapt a specific speed, time to green light).

GLOSA uses real-time traffic sensing and infrastructure information, which is communicated to a vehicle.

There are several benefits from GLOSA service, namely expected

- smoother vehicle trajectory while passing a signalised intersection,
- reduction of stops,
- lower CO2 emissions as well as fuel consumption
- enhanced traffic flow and
- driver comfort.

The service is available in two versions, namely

- for professional drivers (public transport, that make use of the maximum performance) and
- for commuters, who will use the light version (no sensor interfacing).

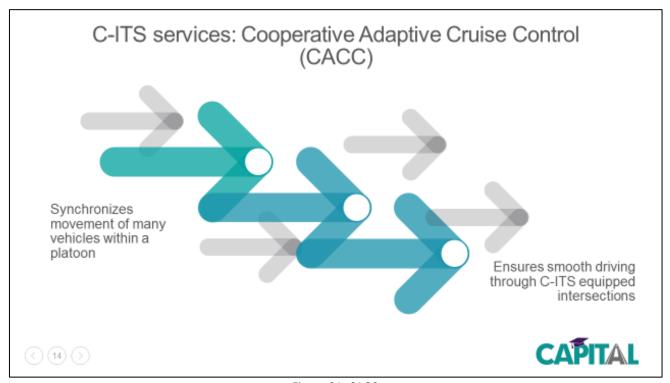


Figure 21: CACC

Cooperative Adaptive Cruise Control (CACC) service uses V2V communications to automatically synchronize the motion of many vehicles within a platoon. It intends to ensure smooth driving of vehicles with CACC function or platooning technologies for driving through C-ITS equipped intersections. Vehicles with this technology benefit from V2V information exchange to improve the efficiency of driving and traffic flow. Currently, the service is under development by the C-MobILE project. Two pilot sites were selected, namely Bordeaux and North Brabant.



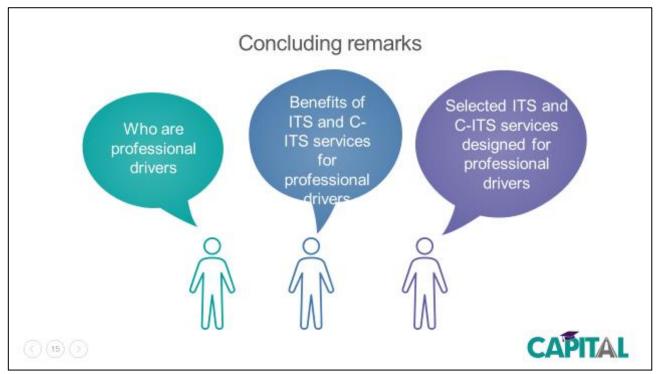


Figure 22: Concluding remarks

This brings us to the end of this lecture. In summary, the main points presented today were:

- We defined today who are the professional drivers
- We briefly presented the benefits of ITS and C-ITS services for professional drivers
- Finally, we briefly focused on the ITS and C-ITS services designed for professional drivers.

Thank you for your attention. For more information on the topic of this lecture, please check related reading and video materials. In the next lecture you will learn about ITS and C-ITS cooperation among professional drivers and public authorities.

5.2. The knowledge test

The knowledge test module is closely connected to the Theoretical module and it is conducted after the theoretical part is completed. Since the knowledge test module is the same in its structure for each DS and do not differ in content for each training, it is presented only once in this document. It was translated into local languages of the DSs (Danish, French, Greek, and Spanish) in order to make it easy for participants to answer the questions.

5.2.1. Used tool for the knowledge test

To test the acquired knowledge by the participants after the Theoretical module, two sets of questions are used, which were prepared by the CAPITAL project. The first test/quiz asks the questions related to the first video (Lecture 1 of ITS 1) and the second one test/quiz is based on the content of the second video (Lecture 1 of ITS 2). Both videos are taken from the CAPITAL Online Training Courses.



Kahoot is a tool that is used by the organiser of each training to test the knowledge of the participants. This tool was chosen for it is simplicity in use and allows identification of the winner of the test who answered all questions correctly and quickly. This tool requires only an Internet connection and a smartphone to take part in the quiz.

KNOWLEDGE TEST/

INSTRUCTION:

- 1. On your GSM go to one of your Search Engine (Explorer/Google Chrome/ etc.)
- Type Kahoot.com
- 3. In the upper corner click on "Enter game PIN!"
- 4. Enter the code displayed on the screen
- Enter your name/nickname
- 6. During the test: click on area with the answer you consider to be correct
- The final results of the test are desplayed on the main screen after the test is completed





Figure 23: Knowledge test

Before each test/quiz the organiser shows a slide with instructions how to participate in a quiz.

5.2.2. Questions for the Knowledge test

5.2.2.1. Test 1: What are ITS and C-ITS?

- 1. ITS is a short name for?
- a) Information Transfer Systems
- b) Intelligent Transport Systems
- c) Intelligent Transport Services
- d) Information Transport Services
- 2. Which of the following are technologies used by ITS?
- a) Wireless
- b) Satellite
- c) Both a and b
- d) Neither a nor b
- 3. Which of 4 options below is an example of ITS?
- a) Eco Driving support
- b) Helmets for motorcyclists
- c) Traffic lights
- d) Road Signs
- 4. C-ITS is a short name for?
- a) Communication Intelligent Transport Systems
- b) Cooperative Intelligent Transport Systems
- c) Connective Intelligent Transport Systems
- d) Cooperative Intelligent Transport Services



- 5. Which of the following is NOT a type of C-ITS?
- a) V2V
- b) I2V
- c) V2B
- d) V2X
- 6. What does DSRC stand for?
- a) Dedicated Service Road Communication
- b) Direct Short Range Communication
- c) Dedicated Short Range Communication
- d) Direct Service Road Communication
- 7. Road user charging and variable message signs are all examples of ______ based ITS services
- a) Infrastructure
- b) Vehicle
- c) Public Transport
- d) Urban

5.2.2.2. Test 2: ITS and C-ITS for professional drivers

- 1. CPC stands for?
- e) Certified Professional Coder
- f) Certificate of Professional Competence
- g) City Planning Commission
- h) Climate Prediction Centre
- 2. Which of these is not a benefit related to ITS and C-ITS services for professional drivers?
- a) Safety of freight
- b) Universal driver's license
- c) Better lead time
- d) Comfort
- 3. Which of these is not an ITS services for professional drivers?
- a) Dynamic navigation system
- b) Eco-driving assistance
- c) Cooperative Adaptive Cruise Control
- d) Blind spot information system
- 4. Which of these is not a C-ITS service for professional drivers?
- a) Green Light Optimal Speed Advisory (GLOSA)
- b) Cooperative Adaptive Cruise Control (CACC)
- c) Urban Parking Availability (UPA)
- d) Adaptable Headlights (AH)
- 5. Speed alert system (SAS) helps a driver
- a) to monitor speed of a vehicle
- b) to monitor and keep speed within the recommended limits
- c) to warn other road users about breaching speed limits by a driver of a vehicle
- d) to help police to identify which vehicle breach speed limits
- 6. LDW stands for?
- a) Local Data Warehouse
- b) Last Day Worked
- c) Lane Departure Warning
- d) Loss Damage Waiver
- 7. What purpose does GLOSA serve?
- a) Advices drivers allowing them to optimise their approach to a traffic light
- b) Informs about an accident on the road
- c) Warns about approaching emergency vehicle
- d) Informs about availability of free parking in urban areas



- 8. Please indicate the purpose of Cooperative Adaptive Cruise Control service.
- a) It provides information on fuel consumption
- b) It warns about the unintentional leaving of the lane
- c) It detects risky situations involving pedestrians or cyclists
- d) It ensures smooth driving through C-ITS equipped intersections

5.2.3. Knowledge test results

During each training two quizzes were run after 'Theoretical' and 'Deployment site C-ITS services' modules to test the level of acquired knowledge. The results of the first quiz on "What is ITS and C-ITS" shows that a total average of correct answers from all provided trainings is 66.64%. The results of the second quiz on "ITS and C-ITS for professional drivers" shows 65.45% of correct answers. It shows that a bit less than 75% of answers were correct. It is also important to indicate here that the participants had only 20 seconds to read and answer each question, by choosing one of four proposed answers. Taking into account a short available time and complexity of some questions, the general average of obtained results is more than satisfactory. It also important to indicate that some participants performed with a very high score.



6. Deployment site training materials

In this part of the deliverable all training materials provided in each DS are presented. Since the first theoretical module is the same for all trainings, only two other modules are presented for they are different for each training.

The practical or testing part of the training follows the theoretical introduction. It mainly depends on the availability of the C-ITS services deployed in each pilot site.

Presentation of all DS trainings and their materials are put following the order on the calendar, i.e. Barcelona was the first to kick off the trainings organised by the C-MobILE partners.



6.1. Barcelona Deployment Site

6.1.1. Description of Barcelona training

Applus+ IDIADA as organizer, RACC as host and IRU as supporter and leader of the training sessions in every site of the project, organized the training for end-users of the Barcelona DS on May 7. All Barcelona's C-MobILE partners and associated partners were engaged 6 months before the training date, as such training was understood to be needed for showing the final users and testing users how the services would look like in Barcelona right before the large-scale deployment.

6.1.1.1. Purpose of the training

Barcelona DS started from scratch in C-ITS and, for such reason, it was scheduled a testing period to validate the services and the application developed prior to the large-scale deployment. In order to increase the awareness of Barcelona's citizens and also the trainers, a 1-2-month period was on the table for that purpose. It was decided to fuse this session with the C-MobILE WP4 training, to have a complete set of sessions under a single training event.

6.1.1.2. Participants of the training

Within Task 4.1, a set of training sessions were planned in every region targeting professional drivers. Barcelona DS's services only target conventional road users, therefore the training session was organized thinking of drivers, riders and cyclists, even though road operators, public authorities and some professional drivers (e.g. performing maintenance works) are also involved.

6.1.2. Deployment site C-ITS services module

6.1.2.1. Purpose of the module

This session gives an overview of the C-MobILE services available in the Barcelona DS, as well as some descriptions regarding the testing and large-scale phases. It is especially important as the next session is a showcase of this one and, considering that the sessions are conducted in Spanish language and most of the terms and words from C-MobILE are in English, this session takes especial relevance.

It is not intended that users know all services' names and what they can bring to them, but they should remember the type of information they are going to enjoy while driving/riding with the Barcelona's C-MobILE application. This is the main purpose of this session.

6.1.2.2. Description of covered materials

"About" section where it is emphasized the importance of the large-scale deployment for C-MobILE. This is especially important as everything designed, organized and implemented within the project has been led by this large-scale target. Attendees need to understand that the ambition of C-MobILE goes beyond piloting or testing the services during a short period of time.



Barcelona Deployment Site /

Summary

- 11 C-ITS services
- Android app
- First stage (50 users) → validation
- Second stage → large-scale operation (+700 users)















Applus[⊕]

IDIADA

Figure 24: Barcelona DS

Barcelona Deployment Site /

C-ITS services deployment

- Road Works Warning (RWW)
- Road Hazard Warning (RHW)
- **Emergency Vehicle Warning (EVW)**
- Signal Violation Warning (SVW)
- Warning System for Pedestrian (WSP)
- Green Light Optimal Speed Advisory (GLOSA)
- Flexible Infrastructure (FI)
- In-Vehicle Signage (IVS)
- Mode & Trip Time Advice (MTTA)
- Probe Vehicle Data (PVD)
- Motorcycle Approaching Indication (MAI)



Figure 25: C-ITS services in Barcelona DS

For the first time, the users/citizens have an overview of the Barcelona DS in terms of the number of services available, the way they enjoy the services and the different phases planned for the DS.



Short description of the safety services is presented in this slide. There is not much time wasted on it as in the practical module they will notice the services from a more interactive way, which will make them remember the services easier than from the name and the short description.

Barcelona Deployment Site / **C-ITS** services: Safety warnings Road Works Warning (RWW) Signal Violation Warning (SVW) Works at a specific road segment You are about to cross a traffic light in red! Road Hazard Warning (RHW) Warning System for Pedestrian (WSP) Accidents A pedestrian is walking through a crosswalk nearby Incidents (e.g. vehicle stopped) Motorcycle Approaching Indication (MAI) Congestion A motorcycle is nearby and approaching your position at Adverse weather conditions a potentially dangerous speed **Emergency Vehicle Warning (EVW)** Firetrucks, ambulances, police cars approaching Training session about C-ITS services deployed in Barcelona

Figure 26: Safety warnings

Barcelona Deployment Site /

C-ITS services: Traffic efficiency notifications

/ Green Light Optimal Speed Advise (GLOSA)
/ Speed advise to drive through a traffic light in green
/ Flexible Infrastructure (FI)
/ Information of reversible lane status, closed lanes, etc.
/ In-Vehicle Signage (IVS)
/ Information of traffic signs and panels.
/ Multi-modal route recommendations

*passive service
**secondary service → another future app

Training session about C-ITS services deployed in Barcelona

Figure 27: Traffic efficiency notifications

Short description of the efficiency services is presented in this slide.



Services area /

Barcelona + metropolitan area

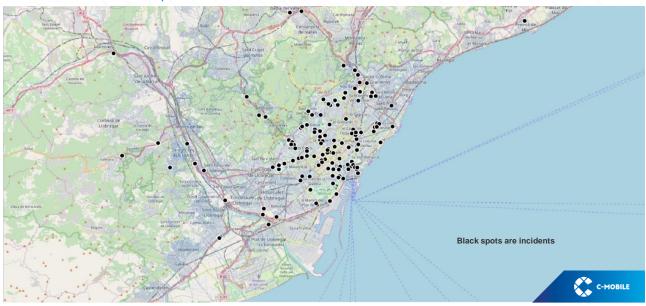


Figure 28: Services area

Coverage area of the Barcelona DS, emphasizing that not only Barcelona city will be covered, but also the part of the metropolitan area in order to provide information for those who get in and out the city.

Users recruitment and participation / First stage: validation 50 initial trusted and known users from the partners To follow a User Action Plan (UAP) Driving predefined routes under predefined conditions Timings (days and times of tests) Applus[⊕] PIAGGIO* IDIADA Feedback reporting (questionnaires and interviews) emergències Several testing loops to improve app and services Túnels mèdiques User data gathered under GDPR compliance Training session about C-ITS services deployed in Barcelona

Figure 29: Users recruitment and participation



Users recruitment and participation / **Timeline first stage** First stage begins Monitoring and evaluation Large-scale marketing actions End-user training App and services validation 2019 May June July April 1st loop 2nd loop G1: group 1 - open road 1st week services - RWW, RHW, 1st day: 2 test runs G1 1st day: 2 test runs 1st day: 2 test runs 1st day: 2 test runs GLOSA, FI, IVS (baseline + ON) & G1 (baseline + ON) & G2 (baseline + ON) & G2 (baseline + ON) & questionnaire questionnaire questionnaire questionnaire G2: group 2 - controlled 2nd day: interview **G2** 2nd day: interview **G1** 2nd day: interview **G1** 2nd day: interview **G2** scenario services - EVW, WSP, MAI, SVW* Alternatives: 2 loops per participant in 4 weeks → Time consumption: around 5 hours per week → After the 4 weeks, a Commuting journeys * TBD Weekends Training session about C-ITS services deployed in Barcelona

Figure 30: Timeline and first stage

After presenting the deployment, the last 2 slides introduce the users into the testing period. How they will participate, the information they will be given and will give as feedback. It includes a reference calendar where they realize about the initial idea of testing the services following different runs for also creating baseline data. The services are also differentiated depending on the testing needs, whether they can be tested freely or by forcing the situation.

6.1.3. Practical module

6.1.3.1. Purpose of the module

The practical session is understood as the most important one. As the development of the Barcelona DS is still on progress, there was no chance to show the services on live, so the session was prepared to show the services with some videos. The idea behind the videos is to reproduce the situation of the users driving along a road in Barcelona when, suddenly, an event is displayed on the screen of their smartphones. Also, they pretend to show the different screen and options the app is offering.



6.1.3.2. Description of covered materials



Figure 31: Demonstration

Introduction of the application, main functionalities, characteristics and future features. A video is included showing the app icon, main and settings screen. The video also shows that, since the app is working on background almost all the time, there is a notification indicating the app is running while it is used together with other apps.

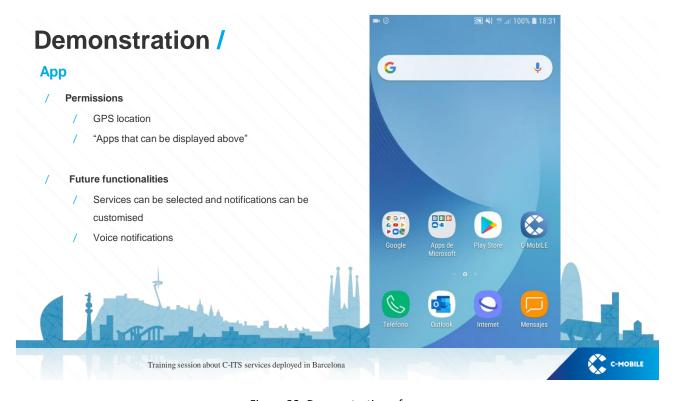


Figure 32: Demonstration of app



A video is included showing the app icon, main and settings screen. The video also shows that, since the app is working on background almost all the time, there is a notification indicating the app is running while it is used together with other apps.

Slide showing a case of Road Works Warning (RWW) service. The slide includes when the RWW are expected to be received by the driver and also a video showing the RWW notification while driving on a main road in Barcelona.



Figure 33: Road Work Warning (RWW)



Figure 34: Road Hazard Warning (RHW)



Road Hazard Warning (RHW) service is presented in this slide. Some information is shown regarding the different hazards types available in Barcelona and how in advance the notification will be presented.

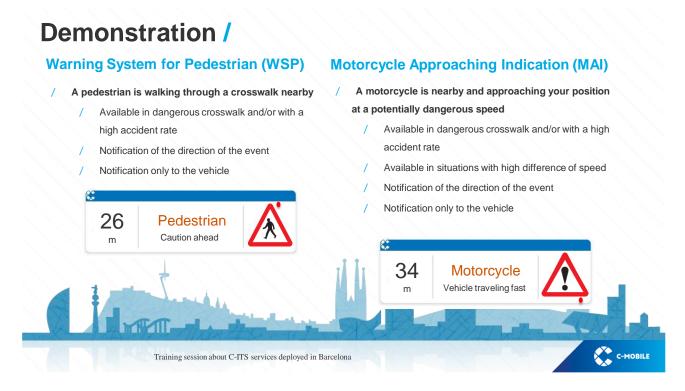


Figure 35: WSP and MAI

This slide presents two services that are quite equal in terms of notification design and experience. Warning System for Pedestrian (WSP) and Motorcycle Approaching Indication (MAI) are safety services that raise awareness with the drivers that there is a motorcycle or a pedestrian nearby. In this case no videos are available, but an example of the notification is presented, as well as the different features and deployment areas where those services will be available in Barcelona.



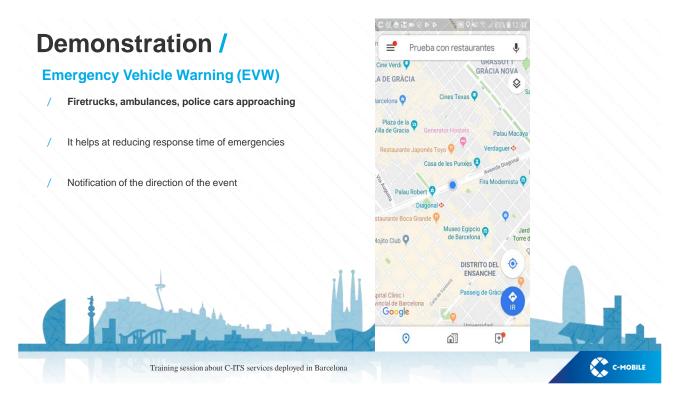


Figure 36: Emergency Vehicle Warning (EVW)

Emergency Vehicle Warning (EVW) service is presented in this slide, where information is available on the purpose and importance of this service for fast emergency response. A video is shown with a use case where a vehicle is driving on a main road and an EV is approaching it. The video shows how the notification also gives you an indication on where the EV is coming from, so the driver can clear the way faster.

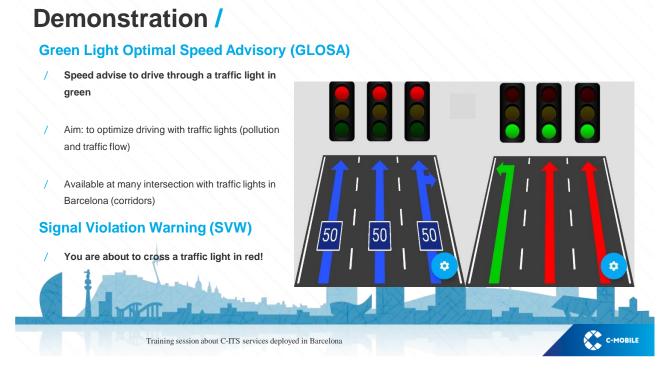


Figure 37: GLOSA



This slide shows the services related to the traffic lights. GLOSA and Signal Violation Warning (SVW) are introduced and an example of the notification is presented. Some examples of real cases are explained to make the attendees understand how these services can optimise the whole traffic around an intersection.

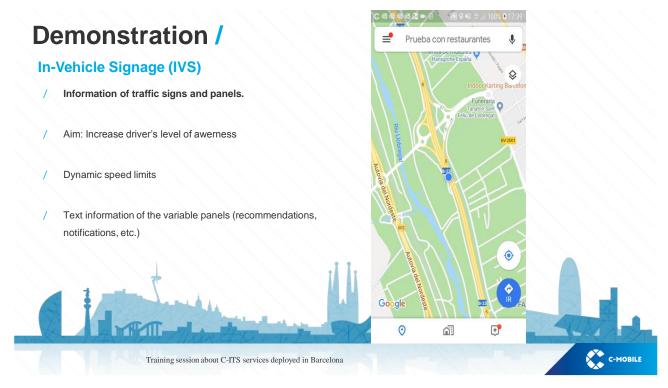


Figure 38: In-Vehicle Signage (IVS)

In-Vehicle Signage (IVS) service is presented in this slide. The different types of information available is shown, as well as video which shows a maximum speed limit notification.

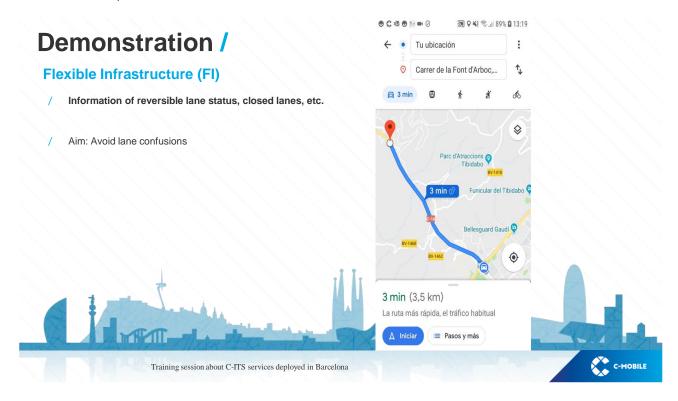


Figure 39: Flexible Infrastructure



The Flexible Infrastructure (FI) service, to be available in a main road connecting Barcelona city to other surrounding cities, is presented in this slide. The video shows how a driver is informed about the status of the lanes of such road once he/she approaches it.



Figure 40: Flexible Infrastructure

The application also allows the user to change its role, from driver, rider, cyclist to pedestrian. The C-MobILE user-based bundling approach is also introduced. In general, this slide emphasized the importance of the user roles in the app and the project.



6.2. Bordeaux Deployment Site

6.2.1. Description of Bordeaux training

NeoGLS, as organizer and leader of the training sessions of Bordeaux pilot site, organize a training on the 14th of June. All Bordeaux's C-MobILE partners were engaged these last months to ensure the smooth running of the project, its use cases and its evaluation.

6.2.1.1. Purpose of the training

Bordeaux has big mobility problems, particularly with heavy traffic congestion, especially at peak times. Thanks to the application and the C-MobILE cases of uses, the objective is to manage and to solve these problems. By educating professional drivers in addition to the general public, we have hope to achieve this goal.

6.2.1.2. Participants of the training

The general public is already aware of the use of the application. Now, we want to sensitize professional drivers (road hauliers in particular) to ensure a greater impact on mobility in Bordeaux and its surroundings.

6.2.2. Deployment site C-ITS services module

6.2.2.1. Purpose of the module

This session pretends to give an extensive overview of the C-MobILE use cases available in the area of Bordeaux, as well as some descriptions regarding the testing and large-scale phases of deployment and development. We will talk about what each use case can bring to the general public and the professional drivers during their daily trips, and how much it is comfortable to drive with such as an innovative driving aid.

6.2.2.2. Description of covered materials

Introduction of the C-MobILE training session.

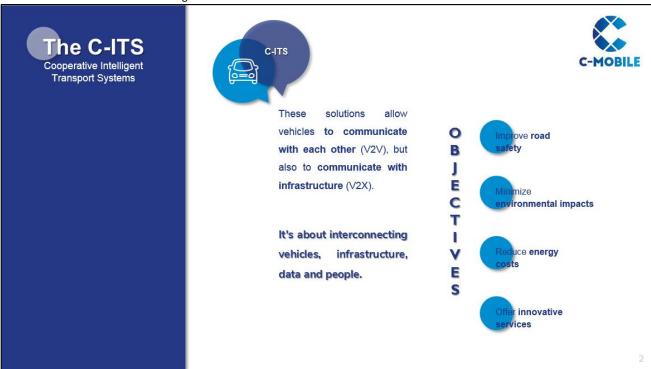


Figure 41: C-ITS solutions



Quick reminder about what are the C-ITS solutions, what they allow and their objectives in terms of road safety, environmental impacts, energy costs and innovative services.

Presentation of the driving aid application which provide C-ITS use cases to road drivers in their daily trips in Bordeaux. Main functionalities, characteristics, etc.

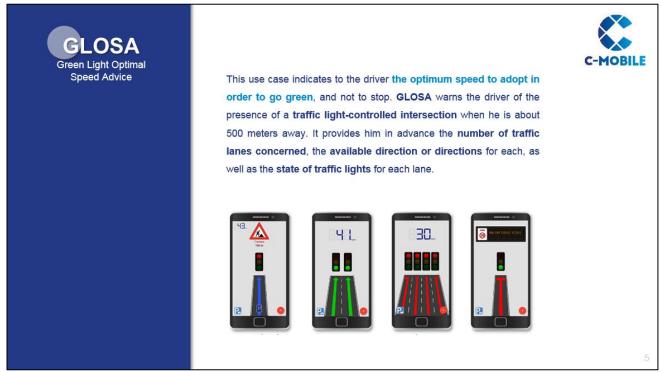


Figure 42: GLOSA

GLOSA is a traffic service allowing you to adapt your driving according to the state of traffic lights. GLOSA is an innovative service, indicating to the driver the optimal speed to adopt to catch the green traffic light, and so not to stop.

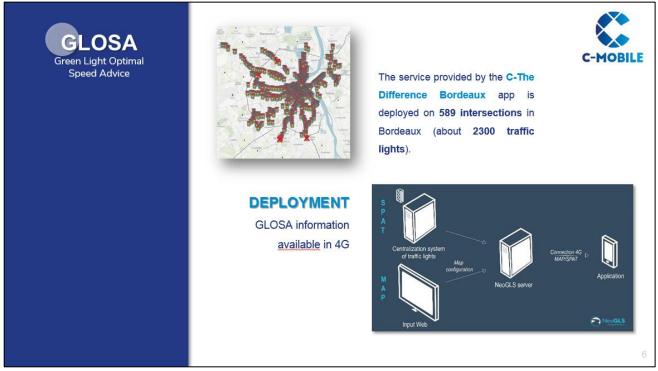


Figure 43: GLOSA in Bordeaux

The functioning is simple: GLOSA service allows to warn the driver of the presence of a crossroads with traffic lights when he is at around 500 meters from it. It supplied in advance the number of traffic lanes, the available directions for each, as well as the state of



the traffic light for every lane. If the traffic light is red and that it will pass to the green, GLOSA can advise the driver to slow down to adopt a certain speed to arrive at the crossroads when the light will pass to the green.

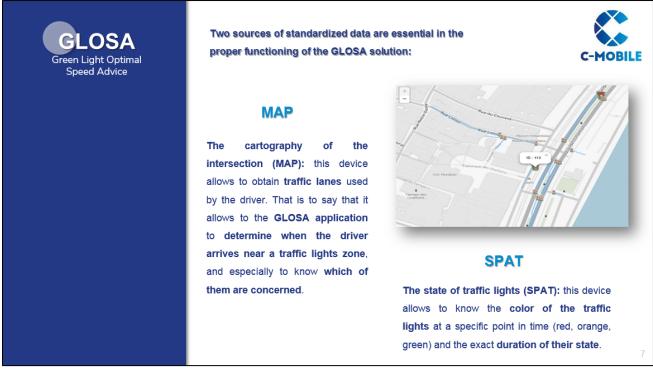


Figure 44: Sources of standardized data for GLOSA

Two sources of standardized data are essential in the proper functioning of the GLOSA solution:

The cartography of the intersection (MAP): this device allows to obtain traffic lanes used by the driver. That is to say that it allows the GLOSA application to determine when the driver arrives near a traffic lights zone, and especially to know which of them are concerned.

NeoGLS generates the cartography from the data transmitted by the centralization system of the traffic lights of the concerned city (Gertrude in Bordeaux), by retranscribing them on our input tool. These data include the identifiers of all the traffic lights, the speed limit of the traffic lanes and the possible actions (turn left, turn right, continue straight).

The state of traffic lights (SPAT): this device allows to know the colour of the traffic lights at a specific point in time (red, orange, green) and the exact duration of their state.

There are 2 different ways to get the data of the state of the traffic lights (SPAT): directly by the local controllers of traffic lights and by systems of centralized management of traffic lights. These two devices transmit the data concerning the state of the traffic lights according to their identifier, either to the RSU (Road Side Unit), or directly to the application, or to a hybrid solution of these two cases.





Figure 45: Road Works/Road events warning

Description of the use case "road hazards and road works warning" and its functioning: Warns the user about hazard on the road a few hundred meters ahead of him such as an accident, road works, presence of wild animals or a deformed road. The data is transmitted through ETSI DENM (Decentralized Environmental Notification Messages) in 3G/4G or in UBR G5.

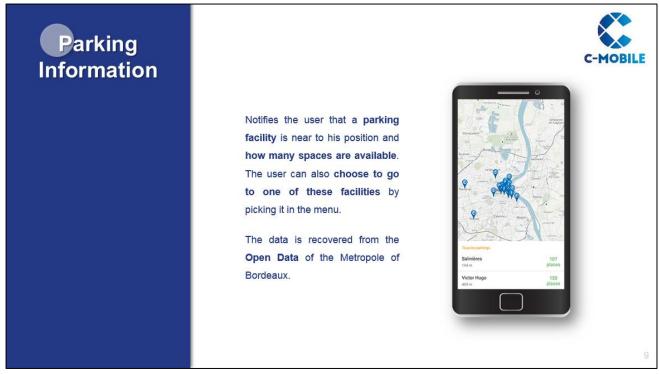


Figure 46: Parking Information

Description of the use case "parking information" and its functioning: Notifies the user that a parking facility is near to his position and how many spaces are available. The user can also choose to go to one of these facilities by picking it in the menu. The data is recovered from the Open Data of the Metropole of Bordeaux.



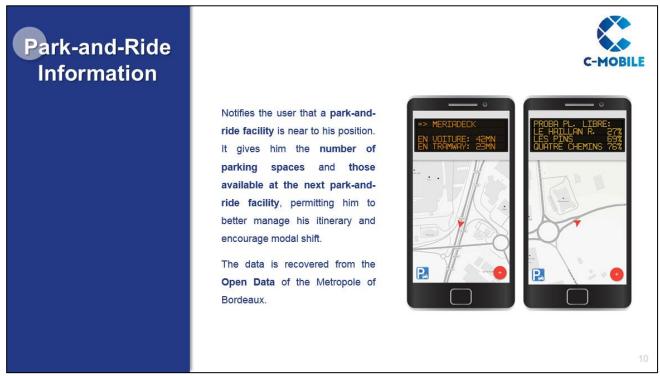


Figure 47: Park-and-Ride Information

Description of the use case "parking information" and its functioning: notifies the user that a parking facility is near to his position and how many spaces are available. The user can also choose to go to one of these facilities by picking it in the menu. The data is recovered from the Open Data of the Metropole of Bordeaux. Description of the use case "park and ride information" and its functioning: notifies the user that a park-and-ride facility is near to his position. It gives him the number of parking spaces and those available at the next park-and-ride facility, permitting him to better manage his itinerary and encourage modal shift.

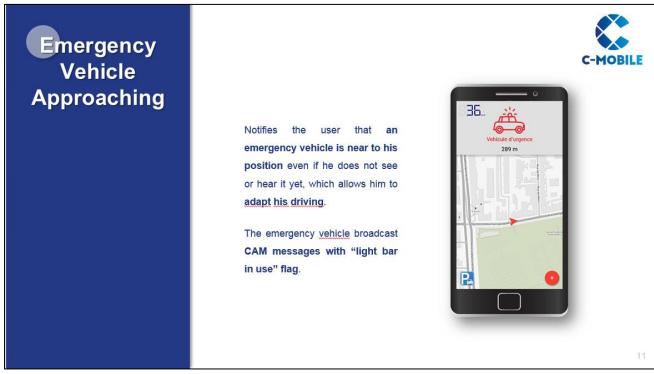


Figure 48: Emergency Vehicle Approaching



Description of the use case "emergency vehicle approaching" and its functioning: notifies the user that an emergency vehicle is near to his position even if he does not see or hear it yet, which allows him to adapt his driving. The emergency vehicle broadcast CAM messages with "light bar in use" flag.



Figure 49: Red Light Violation Warning

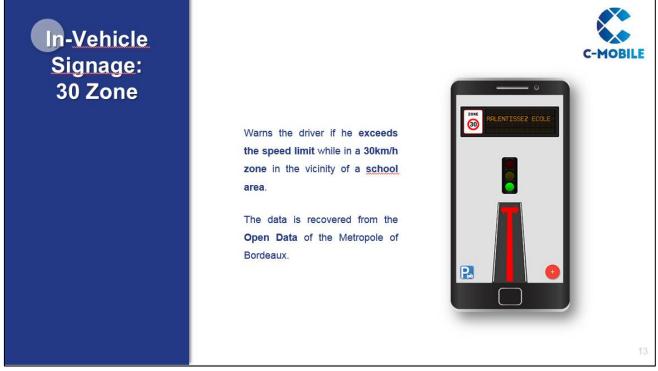


Figure 50: In-Vehicle Signage

Description of the use case "red light violation warning" and its functioning: If the user is about to go through the red light, the app notifies him of a potential danger. Works in the same way that GLOSA: with the speed, the position and the state of the traffic lights.



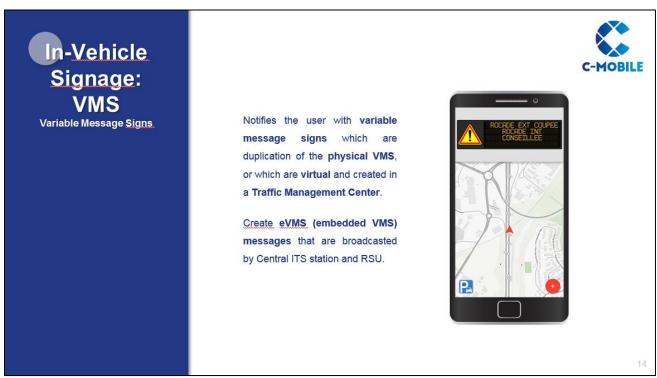


Figure 51: In-Vehicle Signage: VMS

Description of the use case "in vehicle-signage: 30 zone" and its functioning: Warns the driver if he exceeds the speed limit while in a 30km/h zone in the vicinity of a school area. The data is recovered from the Open Data of the Metropole of Bordeaux.



Figure 52: Start/Stop Idling

Description of the use case "in vehicle-signage: variable message signs" and its functioning: notifies the user with variable message signs which are duplication of the physical VMS, or which are virtual and created in a Traffic Management Centre. Create eVMS (embedded VMS) messages that are broadcasted by Central ITS station and RSU.



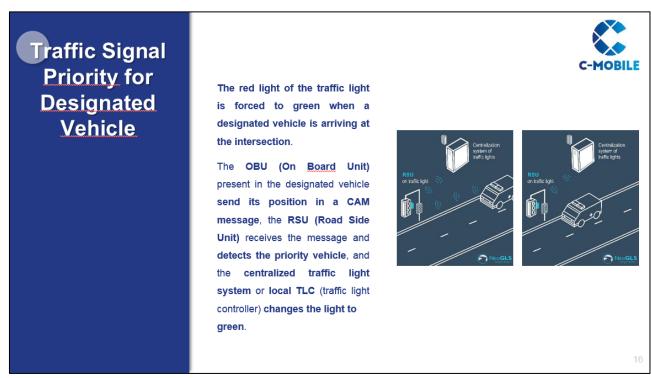


Figure 53: Traffic Signal Priority for Designated Vehicle

Description of the use case "start/stop idling" and its functioning: Tells the driver if it is worthwhile to cut the engine. This will be the case if the time to green is greater than 7 seconds. Depends on the same data as GLOSA: with the speed, the position and the state of the traffic lights.

Description of the use case "traffic signal priority for designated vehicles" and its functioning: The red light of the traffic light is forced to green when a designated vehicle is arriving at the intersection. The OBU (On Board Unit) present in the designated vehicle send its position in a CAM message, the RSU (Road Side Unit) receives the message and detects the priority vehicle, and the centralized traffic light system or local TLC (traffic light controller) changes the light to green.

6.2.3. Practical module

6.2.3.1. Purpose of the module

The practical session will be a demonstration of the driving aid application showing the different C-ITS use cases developed and deployed in Bordeaux. The driver of the demo car will clearly explain to passengers the use cases they will encounter along the way and answer any questions they may have. This demo as for main objective to show in a practical and effective manner the functioning of the different C-ITS use cases for all road users.

6.2.3.2. Description of covered materials

Before the demo we will give to the participants a short leaflet including a summary of all the C-ITS use cases developed and deployed in Bordeaux and its surroundings. The leaflet will also include the map of the demo trip with all the C-ITS they will encounter along the way.

Once the demo is completed, we will give a short survey to the participants to know what they think about the project, its development and deployment in Bordeaux, the usefulness and relevance of the different C-ITS use cases. In this survey, the participants will be asked to give their own and real opinion.





Figure 54: A map of C-ITS services during the demonstration

Showing the trip and the different C-ITS use cases which will be presented: GLOSA, 30 Zone, Park-And-Ride Information, Road Works, Accident, VMS, Pedestrian on the road.



Figure 55: C-ITS services



6.3. Bilbao Deployment Site

6.3.1. Description of Bilbao training

CEIT as organizer, CTVi and MCL as host and IRU as supporter and leader of the training sessions in every site of the project, organized the training for fleet operators of the Bilbao DS the 7th of June. This event will give a general view of all the services developed in Bilbao DS with special focus on MPA service, which is the Bilbao's service that has been working since March. This training was understood to be needed for showing the final users (fleet operators, parking managers and other professional users) how the MPA service would look like in CTVi right before the large-scale deployment.

6.3.1.1. Purpose of the training

Bilbao DS has been involved in the improvement of the different functionalities of the CTVi parking for some months in order to react to their needs. However, until this moment all the management was done manually and thus, following the criterion of each professional. After 3 months of testing, we consider that this training it is a good opportunity to present all the advances to all the parking personnel, the habitual fleet operators and truck drivers that would be the end users of this service. Additionally, this training would be also a tool to increase the awareness of the C-ITS technologies and its benefits to other possible attendees (local partners, associated partners and public authorities) and also the trainers.

6.3.1.2. Participants of the training

Within Task 4.1, a set of training sessions were planned in every region targeting professional drivers. Since Bilbao DS's first training session is focussed on MPA the main target is fleet operators, therefore the training session was organized thinking of fleet operators but also truck drivers and parking management personnel.

6.3.2. Deployment site C-ITS services module

6.3.2.1. Purpose of the module

This session pretends to give an overview of the C-MobILE services available in the Bilbao DS. It is especially important as it is planned to organise further sessions once the rest of the services are ready. This will be an overall showcase and, considering that the sessions are conducted in Spanish language and most of the terms and words from C-MobILE are in English, this session takes especial relevance.

It is not intended that users know all services' names and what they can bring to them, but they should remember the type of information they are going to enjoy while driving/riding with the Bilbao's C-MobILE application.

On the other hand, the objective of this training is also the demonstration of the MPA service implemented in CTVi (Vitoria-Gasteiz) in order to get all the end-users involved for the large scale demonstration.



6.3.2.2. Description of covered materials

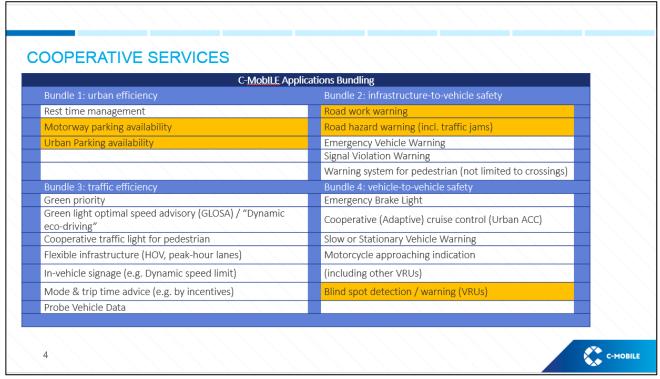


Figure 56: Presentation of C-ITS service deployed in CTVi

This part will consist of an overall presentation of the services that are being deployed in Bilbao and their status. Then it will be a specific introduction of the MPA service and its main objectives due to the demonstration that is programmed later on. Accordingly, it will be a presentation of CTVi parking, how this MPA service is implemented and the new installations. A real-time demonstration of the different tools, (1) the parking management web tool for managers, fleet operators and cabin control personnel as well as (2) the MPA app for truck drivers. Finally, this training will show the benefits of this MPA service and, additionally, the parking managers and other users that were involved in the testing since March may provide their feedback to the attendees.



Figure 57: Cooperative services in Bilbao



WHAT IS MPA SERVICE?

Motorway Parking Avalilavility

MPA provides motorway parking availability information and guidance for truck drivers to make informed choices about available parking places. Existing solutions provide information about the (1) location of parks, (2) capacity, (3) available equipment, (4) facilities on site, (5) security equipment and (6) information about dangerous goods parking.



Figure 58: What is MPA service?

MPA OBJECTIVES

Information on motorway parking availability is aimed to provide efficiency and safety benefits to drivers and help to reduce emissions and congestions on motorways by reducing the time spent searching for parking.

- / Simplifying access to the parking lots for the driver.
- Optimizing the flow of trucks in the parking lot (thus reducing congestions or traffic jams)
- / Reduce vehicle-kilometres driven
- / Reduced search time for a parking space.
- / Reduced driver stress as a result of available information of parking options.

13



Figure 59: MPA objectives



CHARACTERISTICS

- 180 slots
- Parking secured 24h
- Services and showers
- · Restaurant in the vicinities
- No noises
- Taxaction
 - / Client with reservation
 - / Fleet excess
 - / Ocasional
- On weekdays 50% of occupancy
- · Manual access management





Figure 60: CTVi presentation

USUAL OPERATION AND NEEDS

- · Companies that leave the trailer and return to pick it up
 - / It requires security. Being a manual management, it implies time
 - / Companies send an Excel with the tractors (license plates, name, DNIs, etc.)
 - / Sometimes it is not updated. They send a email at the last minute
- · The access control is manual
 - / The occupation of the parking is determined by the entries/exits registry
 - Occupation review is done by the guard at the shift changes
- Main needs
 - / Increase the security of trailer removal and facilitate its management
 - / Facilitate the determination of parking occupancy
 - / Increase the occupation on weekdays



Figure 61: CTVi presentation



CTVI IMPLEMENTATION

- Companies that leave the trailer and return to pick it up
 - / It requires security. Being a manual management, it implies time
 - / Companies send an Excel with the tractors (license plates, name, DNIs, etc.)
 - / Sometimes it is not updated. They send a email at the last minute
- RFIDs for trailer identification. Barrier to human error
- · Management of the client database
 - / 3 types of users: administrator, company, cabin
 - > Administrator: create / modify companies, users
 - > Company: modify your company's data
 - > Cabin: only information display



Figure 62: MPA objectives and CTVi implementation

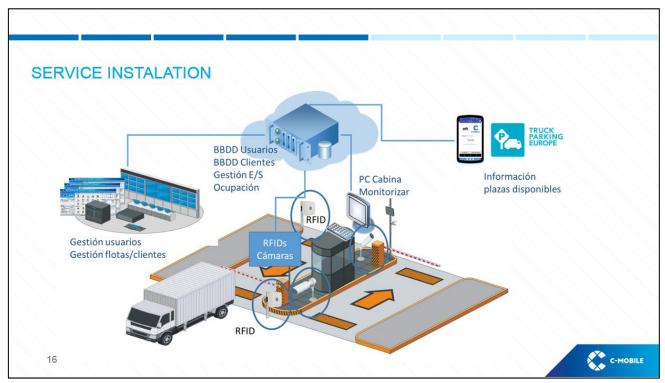


Figure 63: Service installation





Figure 64: RT demonstration of the parking management tools

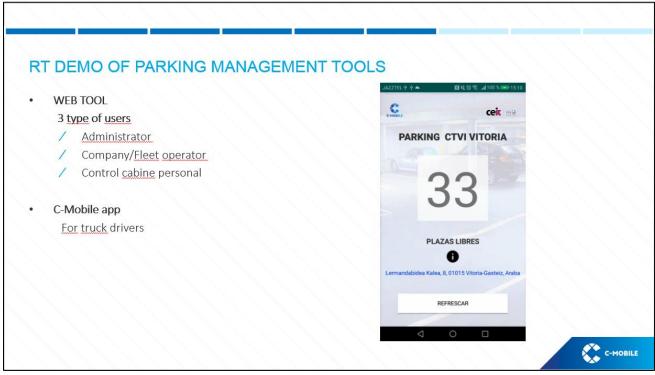


Figure 65: RT demonstration of the parking management tools



BENEFITS FOR THE FLEET OPERATOR AND OTHER USERS

- More usable tool for parking management tasks
- User-friendly resgistry
- Ease the task of cabin control personel
- · Contrasted occupancy data
- Information about the facilites of the parking and users feedback



Figure 66: Benefits for the fleet operator and other users

PARKING MANAGER FEEDBACK Service is operational since March 2019 (testing period) The parking managers are happy with the solution The guards are getting familiar with the tool It dreceases the registry searching task, Excel updates etc. Additional comments

Figure 67: Truck parking Europe



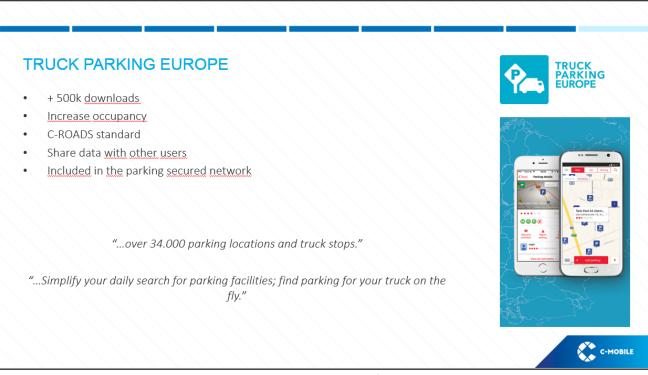


Figure 68: Parking Manager feedback

6.3.3. Practical module

6.3.3.1. Purpose of the module

In this practical session, CEIT will show the MPA service live at the CTVi facilities. The idea is to show that the overall system is already operational in order to encourage all the attendees to participate in the large scale development in the future.

For this aim, all the attendees could download the app and check in real time the availability of the parking. At the same time, a short demonstration will be done also in the cabin control in order to show the procedure on the web tool.

6.3.3.2. Description of covered materials

For the demo the materials will be the C-Mobile MPA app and the web tool developed in Bilbao DS.



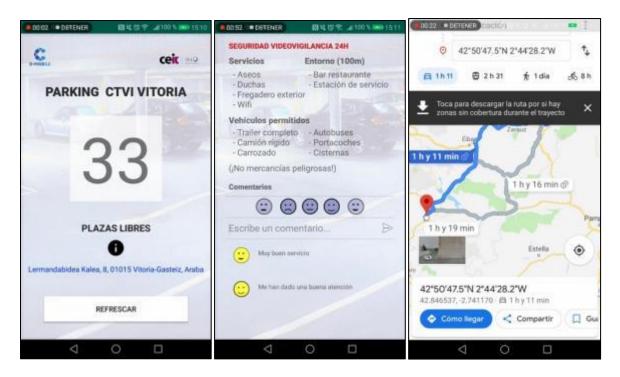


Figure 69: MPA app for truck drivers developed in Bilbao.



Figure 70: Parking management web tool for fleet operators and parking personnel



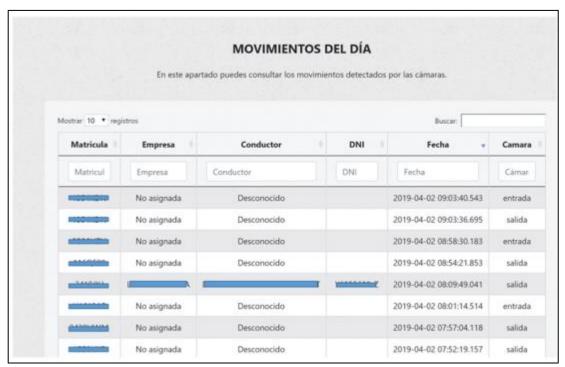


Figure 71: Parking management web tool for fleet operators and parking personnel



6.4. Copenhagen Deployment Site

6.4.1. Description of Copenhagen training

The City of Copenhagen as host and IRU as leader of the training sessions will deliver this event. The event was intended to inform and educate fleet operators, company owners, heads of operations etc. from different big companies about the new C-ITS services deployed in Copenhagen. Furthermore, the training was a means of recruiting companies as partners for the C-MobILE project in Copenhagen in such a way that their drivers would later become end users of the system.

6.4.1.1. Purpose of the training

The purpose of organising the training was twofold. First, to inform companies about the C-ITS solutions about to be deployed in Copenhagen, and ITS & C-ITS solutions in general. The more fundamental knowledge and definitions concerning ITS and C-ITS was prepared by IRU, whereas the presentations about the C-ITS services to be deployed was prepared by the City of Copenhagen. Secondly, in the planning of the Training Event and the publicity about this there was an emphasis on the possibility for the companies to participate in the large-scale deployment and borrow OBU equipment for a period of 1 to 1½ years while the large scale demonstration was being evaluated.

6.4.1.2. Participants of the training

The training was organised to focus on fleet operators and higher-level personnel of big transport and logistics companies operating in Copenhagen.

6.4.2. Deployment site C-ITS services module

6.4.2.1. Purpose of the module

This module was meant as a presentation of the C-MobILE services that will be available in Copenhagen and which impact on driving we expect them to have.

6.4.2.2. Description of covered materials

The structure of the presentation was to give the participants an introduction to the political framework and goals by the City of Copenhagen in relation to motorized vehicles, logistics and transport companies. Then to present the services provided through the C-MobILE project.



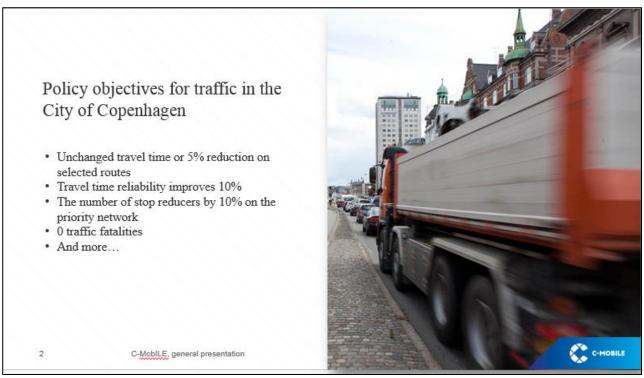


Figure 72: Policy Objectives

Political goals for motorised transport: 5% reduction on certain corridors, 10% increase in travel time reliability, 10% reduction in number of stops, 0 deadly accidents.

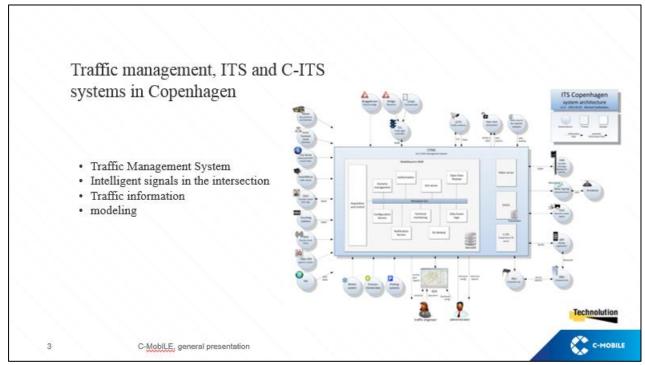


Figure 73: Traffic management, ITS and C-ITS in Copenhagen





Figure 74: Overview of C-ITS services deployed in Copenhagen



Figure 75: GLOSA service



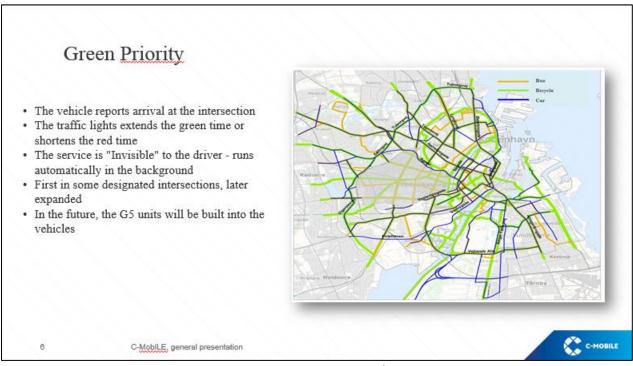


Figure 76: Green Priority explanation

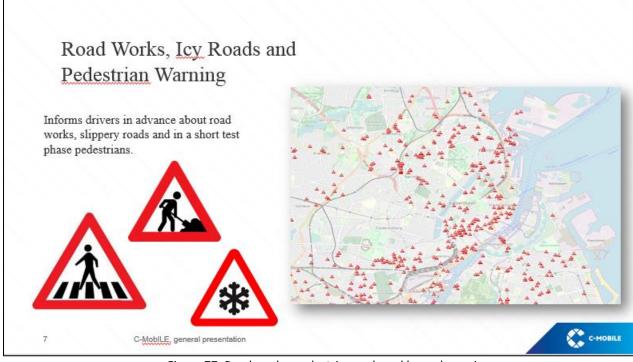


Figure 77: Road works, pedestrian and road hazard warning

6.4.3. Practical module

6.4.3.1. Purpose of the module

As the development of the system is not yet fully finalised there was not practical module as such. Instead we planned a Q&A and some time for feedback from the companies on whether the services presented were interesting. Furthermore, there was an opportunity to sign up for lending the OBU equipment for a period and try out the services.



6.4.3.2. Description of covered materials

A brochure on the installation and operation of the OBU and GreenCatch app would be provided.

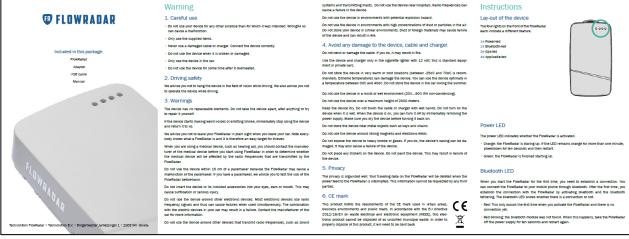


Figure 78: Manual for installation of OBU/FlowRadar



Figure 79: Manual for installation of OBU/FlowRadar



Figure 80: Front page of the HMI app GreenCatch user manual



6.5. Newcastle Deployment Site

6.5.1. Description of Newcastle training

6.5.1.1. Purpose of the training

There are, broadly, three reasons the training has been organised. Firstly, the training session is designed to act as publicity for the deployment site with a primary focus on the existing stakeholders. Although the bus company is familiar with the project and the deployment, other operators are not. The event provides an opportunity to inform these stakeholders about the C-ITS deployment and its current status and forthcoming milestones, and also about the wider C-MOBILE project.

Secondly, we feel that the training event provides us an opportunity to promote the C-ITS deployment through emphasising the positive benefits of C-ITS to the operators, and hopefully drivers. This is most likely to be successful through such a face to face workshop. The deployment site module will be comprehensive in explaining the underpinning reasons for C-ITS in Newcastle and the services that will be available.

Finally, the concept of training in itself. Although full practical training for drivers will take place internally when the on-board units and HMIs are installed on the vehicles, this event will provide classroom-based familiarisation with the services, the way the system works, and aspects relating to data – in particular it will seek to reassure drivers who are worried about how their driving data is used by the project and their own management.

Due to delays to the deployment and certain logistical challenges a fully operational practical demo on the equipped corridor was not available. However, the practical module demonstrated the technologies used as they affect both the drivers and the traffic management centre, through video clips and a walk-around of an equipped car giving first-hand experience of OBU, HMI, antenna and discussion with technical partners about installation criteria and ergonomic aspects.

6.5.1.2. Participants of the training

Training took place on Friday 14th June 2019.

The target audience was primarily the fleet operators who comprise the main end users in Newcastle. These are:

- Bus operator (Arriva part of DB group)
- Commercial vehicles
- Taxi operators

These stakeholders have been engaged prior to the event to ascertain particular views on C-ITS and training needs, within the remit of the training programme being organised by IRU. The attendees totalled 16, which included 1 from NCC, 1 from the UTMC, 2 from UNEW, 1 taxi driver/ manager, 3 from industry, and 7 bus drivers and one bus operator.

6.5.2. Deployment site C-ITS services module

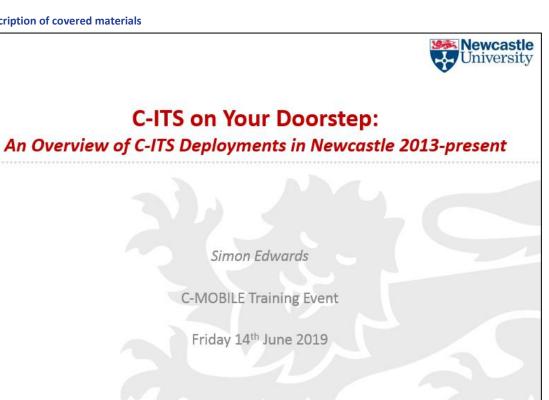
6.5.2.1. Purpose of the module

The purpose of the module is:

- To promote and publicise C-ITS in Newcastle
- To provide an initial project-level training and demonstration of selected services
- To promote C-MOBILE
- To answer questions that the users may have about C-ITS and the generated data.



6.5.2.2. Description of covered materials



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Figure 81: An Overview of C-ITS Deployments in Newcastle

Simon Edwards

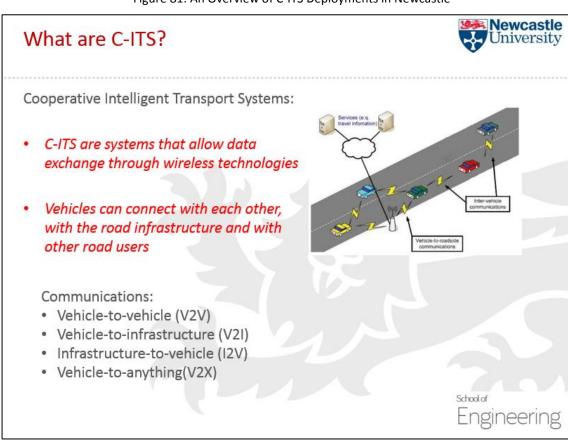


Figure 82: What are C-ITS?



What can C-ITS do for Newcastle?



- Air Quality Parts of Newcastle have significant pollution, e.g.NO₂
- Congestion & Road Safety Falling traffic speeds in the morning peak and increasing delays to bus services
- Economic Growth and Innovation To support the local economy with more efficient travel
- Accessibility, Sustainability and Equity More 'active' travel and public transport journeys

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Figure 83: What can C-ITS do for Newcastle

What can C-ITS do for Operators?



- Energy saving smoother journeys through junctions with reduced braking can lead to reduced fuel use
- Improved journey time reliability smoothing traffic flow through complex routes can make it easier to stick to timetables
- Passenger comfort smoother journeys with reduced braking improves the passenger experience
- Priority the C-ITS services in Newcastle are designed to optimise the road network to prioritise non-car modes, reducing the congestion they face

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Figure 84: What can C-ITS do for Operators

Remaining slides focus on the C-ITS initiatives in Newcastle. Firstly, above, providing the rationale for the City's deployment of the technology.



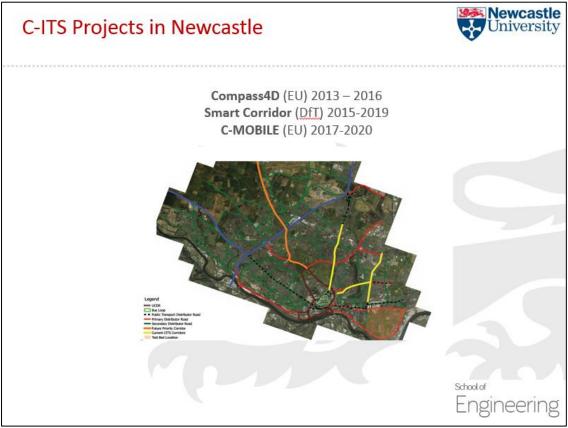


Figure 85: What can C-ITS do for Operators?

Compass4D (EU) 2013-16 Deployed C-ITS in 7 cities, including Newcastle The services in Newcastle aimed to improve energy efficiency at intersections (EEIS): ✓ Green Light Optimal Speed Advisory (GLOSA) ✓ Green priority Technical partners: Siemens UK (roadside units) & Commsignia (onboard units/display) 21 equipped junctions (aka intersections) Vehicles: North East Ambulance Service (NEAS) nonemergency patient transfer vehicles equipped with onboard units (OBUs) (11 vehicles)

Figure 86: Compas4D

The next slides provide a summary of the three key projects: Compass4D, Smart Corridor, and C-MOBILE.



C-ITS Smart Corridor (DfT) 2015-19



- Equips junctions on Great North Road between Blue House Roundabout and Brunton Lane
- Energy Efficient Intersection Service (EEIS):
 - √ GLOSA
 - ✓ Green priority
- · Vulnerable Road Users
 - ✓ Cycle Alert
- Technical partners: Siemens UK, <u>Dynniq</u> UK, & Zircon
- 18 equipped junctions
- Vehicles (EEIS): ARRIVA express buses
- · Vehicles (CA): ARRIVA local buses



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Figure 87: C-ITS Smart Corridor

C-MOBILE (EU) 2017-20



- Large-scale C-ITS deployment:
 - √ Building on existing deployments
 - √ Technical interoperability
 - ✓ Bundling of services
 - √ Business case
 - √ User engagement
- · 8 deployment sites, including Newcastle
- · All existing equipped routes
- ITS G5 V2I/I2V
- Great North Road Air-Quality
 Management Area (NO₂) with AQ sensors
 (Urban Observatory)
- Technical partners: Siemens UK, <u>Dynniq</u> UK, Zircon, <u>Cohda</u>/Reece
- Vehicles: all existing plus additional freight and taxi vehicles, and more VRUs
- Services: all existing plus new (next slide)



Engineering

Figure 88: C-MobILE



Newcastle C-MOBILE: Bundling of Services University **Urban Efficiency I2V Safety** Rest time management Road work warning Motorway parking availability Road hazard warning Urban parking availability Emergency vehicle warning Signal violation warning Warning system for pedestrians Traffic Efficiency **V2V Safety** Green priority Emergency brake light **GLOSA** Adaptive cruise control Cooperative traffic light for Slow or stationary vehicle pedestrian warning Flexible infrastructure Motorcycle approaching In vehicle signage indication Mode and trip time advice Blind spot detection (VRU) Probe vehicle data School of Engineerin

Figure 89: Bundling services



Figure 90: GLOSA in Newcastle

The remaining slides shown here form the majority of the presentation, and focus on the C-MOBILE vision in Newcastle.



C-MOBILE: Green Priority in Newcastle



- Fleet mix Bus, non-emergency ambulance, freight and taxi
- Requests priority when vehicle arrives on the MAP relating to traffic signal
- Close proximity of junctions means that equipped vehicles will have a 'green wave' through the area
- Long-term aim to modify priority by time of day (e.g. taxi in off-peak) – flexible infrastructure



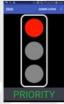








Figure 91: Green Priority in Newcastle

C-MOBILE: RHW/RWW in Newcastle



- Development of service following feedback from previous projects – need to keep user engaged through activity on app
- Data provided through North East Urban Traffic Management Centre Open Data Service
- Uses standard protocols DATEX II and open data service





Figure 92: RHW/RWW in Newcastle



Will We See Real Benefits?



Vehicle Data:

- Measure improvements through monitoring GPS traces, journey timings, fuel consumption
- Lots of easy to measure data from good sources

Air Quality:

- Measure the air quality near the routes through precision and low cost monitors
- Lots of data, but the quality of sensors is variable

Talking to Drivers:

- Examine things like user acceptance and use of services
- Reliant on self reporting. Might be difficult to give fully reliable answers

Simulations:

- Simulate expected results and compare them to our real measurements
- Lots of good quality data but it isn't "real". How applicable is it to the real world?

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Figure 93: Benefits

CAPITAL (EU) 2017-19



Collaborative <u>cApacity</u> Programme on ITS Training-<u>educAtion</u> and <u>Liaison</u> (CAPITAL) – EU support action

- Aims to design and deliver a collaborative capacity-building training programme
- Support public and private sectors implementing ITS, but predominantly C-ITS
- · Online with lots of resources, will be kept relevant beyond end of project
- Modules:
 - 1. Introduction to ITS and C-ITS
 - 2. ITS and C-ITS User Services
 - 3. TMC and Roadside Technologies
 - 4. Standards, Architectures and Communication Technologies
 - 5. Impact Assessment of ITS and C-ITS Systems
 - 6. Financial Incentives and Business Procurement Models for C-ITS Deployment
 - 7. Cost-Benefit Analyses of ITS Services
 - 8. Guidance in Deploying ITS and C-ITS
 - 9. Information Security, Data Protection and Privacy

http://capital-project.its-elearning.eu/

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Figure 94: CAPITAL project



6.5.3. Practical module

6.5.3.1. Purpose of the module

The practical module provides first-hand experience of a selection of the services that are to be deployed in Newcastle. At the present time the equipped route is not available for a fully operational demo as testing and installation of on-board units is in process. There were also some logistical aspects to consider when organising the practical module, such as how to accommodate participants in a vehicle cab to look at an HMI whilst on the road. This would be physically challenging and in breach of regulations. On the other hand, taking one person in a vehicle at a time would take several hours. In the event, a combination of videos, scenario mock ups and showcases of different components of the technology, was provided to demonstrate to the drivers and managers the C-ITS technology. The showcases proved a popular aspect of the event, informing fleet operators of the requirements of installation, and potential interpretations of data for operational management purposes, including driving efficiency, as well as improved network management.

6.5.3.2. Description of covered materials

The full range of covered materials included:

- Scenario demos including screen views
- Mock-ups of the newly designed HMI for different services
- Video that shows the HMI screen changes as the route is driven
- Description of data that is being shown and how it is used
- OBU-equipped car.



6.6. North Brabant Deployment Site

6.6.1. Description of the North Brabant training

6.6.1.1. Purpose of the training

In the North Brabant deployment site we will organize two training sessions. One on the deployment site services and a second one for the practical module. The City of Helmond organized the first training session for end users of the North Brabant DS on February 12th. The host of the training was one of the end users, Van den Broek Logistics in Helmond. Such training was understood to be needed for showing the final users and testing users how the services would look like in North Brabant DS. This first training session is furthermore designed to act as publicity for the deployment site with a primary focus on the existing stakeholders, as well as on new ones. Some of the logistic partners and the fire brigade are familiar with the services, but other logistic partners, the ambulance and the police representatives are not. The event provides an opportunity to inform these stakeholders about the C-ITS deployment and its current status and forthcoming milestones, and also about the wider C-MOBILE project. We also feel that the training event provides us an opportunity to promote the C-ITS deployment through emphasising the positive benefits of C-ITS to the operators, and hopefully drivers. This is most likely to be successful through such a face to face workshop. Directly before the large-scale deployment we will organize a second training with the practical module, including instructions on how to use the devices and apps. This full practical training will take place when the on-board units/4G devices and HMIs are installed on the vehicles.

6.6.1.2. Participants of the training

Training did take place on Tuesday 12th February 2019 and had 30 participants. The participants represents the fleet operators who comprise the main end users in the North Brabant DS and the emergency services (Fire brigade, Ambulance, Police). Also some representatives from our technical partners, like Dynniq and Siemens, attend the training.

6.6.2. Deployment site C-ITS services module

6.6.2.1. Purpose of the module

The purpose of the module is to promote and publicise C-ITS in North Brabant, to provide an initial project-level training and introduction of selected services, to promote C-MobILE and to answer questions that the users may have about C-ITS and the C-ITS deployment/pilot within C-MobILE.

6.6.2.2. Description of covered materials

A selection of the presentation slides is included below:



Waarom C-ITS en Automated driving projects in Helmond? Helmond's main mobility challenges: Congestion, noise and pollution Major road going through the city center: a physical barrier and a cause for congestion, noise and pollution 30.000 vehicles and 2.000 trucks passing every day Improving mobility and accessibility: Providing good quality PT-system in low demand areas Challenge "last mile accessibility" from railway stations Create sustainable economic growth & innovation City as a living lab (A270 and urban roads)

Figure 95: Why C-ITS and automated driving in Helmond?

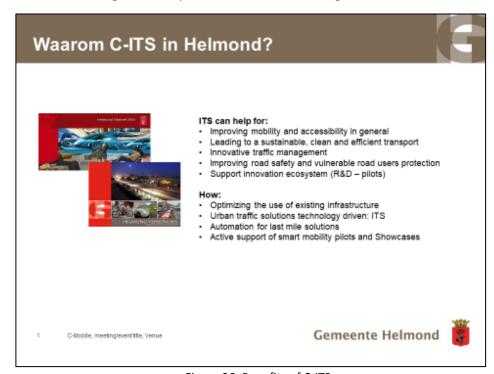


Figure 96: Benefits of C-ITS



Wat hebben we al gedaan?



- Contribute to large scale deployment and implementation of C-ITS
 - EU- Projects Freilot, Compass4D, C-theDifference, C-Mobile, CAPITAL
 - Pilot and tests in real traffic conditions, like TT pilot green priority
 - Implementation of C-ITS like iVRI's (54 intersections) and Smart Traffic Solution (Binderseind, marktstraat, heistraat)
- Prepare for introduction and transition towards automated vehicles
 - EU- Projects MAVEN, CoEXist, AutoPilot, FABULOS, Secredas, 5GMobix, Reveal
 - > Pilots and tests like GCDC, truckplatooning
- Smart Mobility tested/implemented in Brainport Smart District, like ISA
- Innovative public transport solutions, like Bravo flex



Figure 97: What has been already done?

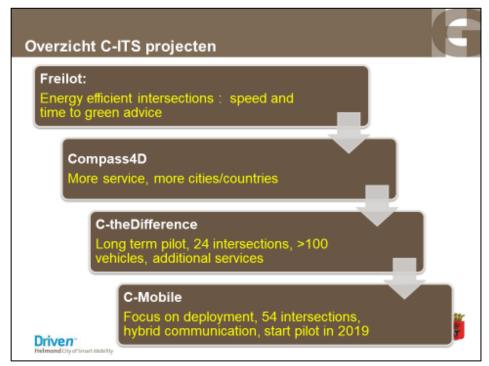


Figure 98: Overview of C-ITS projects





Figure 99: FREILOT Energy Efficiency Intersection Service in Helmond

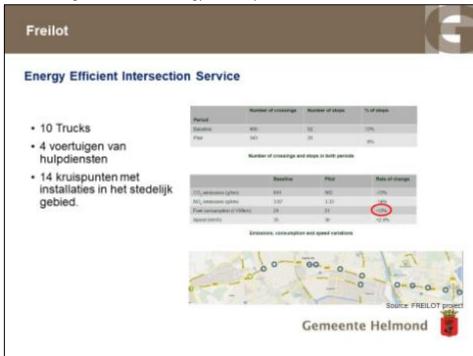


Figure 100: Emergency Efficient Intersection Service

Overview of the C-ITS results of one of the previous projects. These are the effects of the Freilot project. This pilot was done with 10 heavy duty trucks and 4 emergency services vehicles on 14 intersections. The intersections are shown in the map (bullets). One of the most important results of the project is 13% less fuel consumption measured.



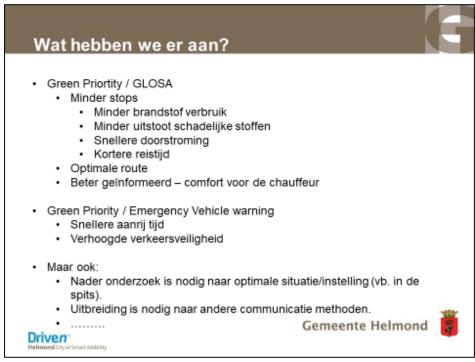


Figure 101: C-ITS services in Helmond

Overview of the benefits of C-ITS. First of all we gave an overview of the benefits of the combination of Green Priority and GLOSA, like less stops (less fuel consumption, better traffic flow, decreased travel time), better informed drivers (greater comfort for the driver). Secondly we describe the benefits of GLOSA for emergency vehicles in combination with EVW (like decrease in travel time to the incident, increased traffic safety). Last, but not least we also give attention to the next steps.

Overview of the plans for 2019. We are going to test/deploy 4 services on behalf of four different projects. C-Mobile, but also Intercor and the Dutch Talking Traffic programme. We also gave the reasons why we are doing this (specified per project).

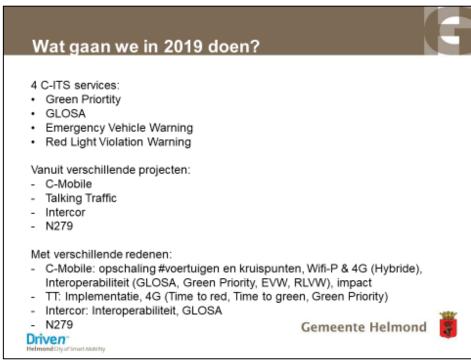


Figure 102: C-ITS services of 2019 in Helmond



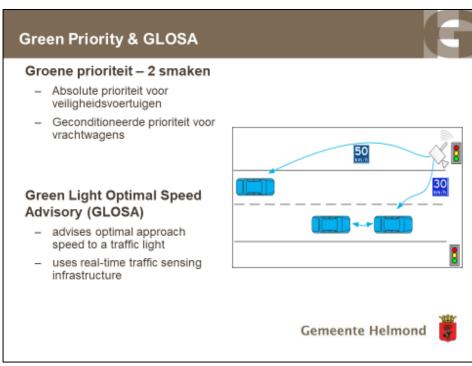


Figure 103: Description on Green Priority and GLOSA

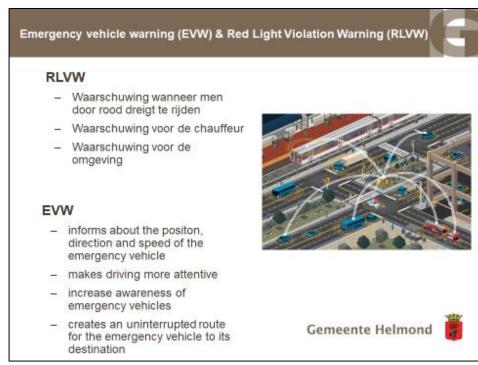


Figure 104: Emergency Vehicle Warning and Red Light Violation Warning



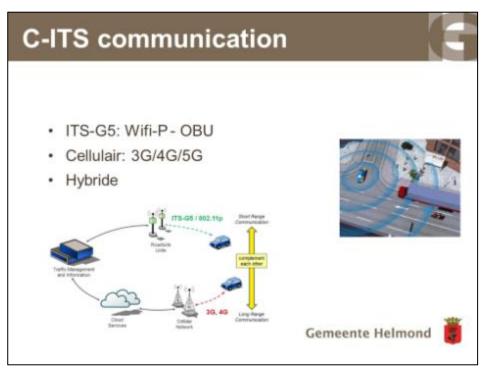


Figure 105: C-ITS communication technology

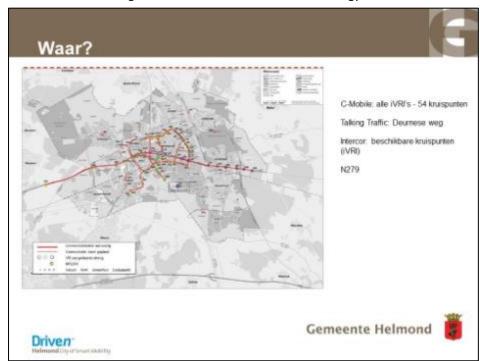


Figure 106: Overview of Helmond DS



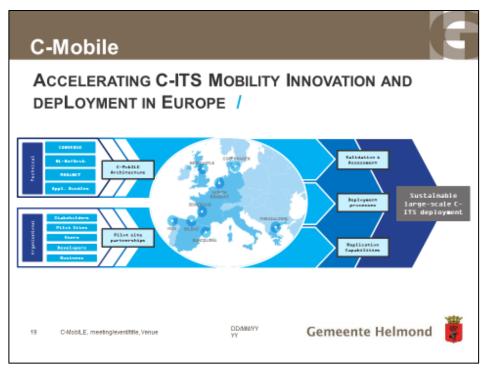


Figure 107: C-Mobile project

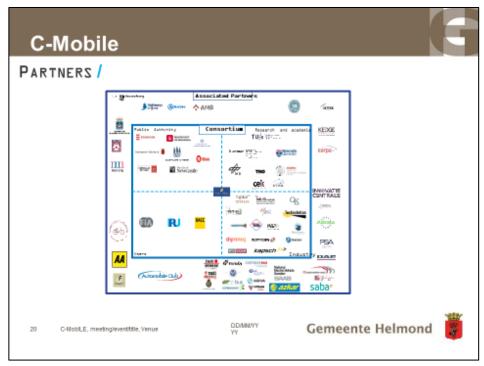


Figure 108: C-Mobile partners



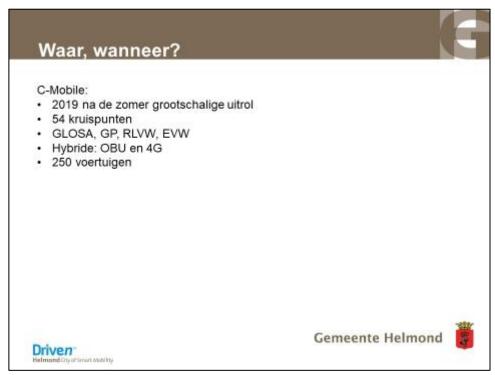


Figure 109: Planning of C-ITS services

6.6.3. Practical module

6.6.3.1. Purpose of the module

The practical module will show the technologies used, the HMI and devices used and a detailed instruction on how to use these.

6.6.3.2. Description of covered materials

Besides a presentation, we intent to give to the participants a short leaflet including a summary of relevant C-ITS use cases developed and deployed in the North Brabant deployment site. The leaflet will also include the map of the deployment site with all the relevant C-ITS services they will encounter along the way.



Slide showing a case of Road Works Warning (RWW) service. The slide includes when the RWW are expected to be received by the driver and also a video showing the RWW notification while driving on a main road in Barcelona.



Figure 110: Demonstration of Road Works Warning (RWW)

A video is included showing the app icon, main and settings screen.



Figure 111: Demonstration of Road Hazard Warning (RHW)

Road Hazard Warning (RHW) service is presented in this slide. Some information is shown regarding the different hazard types available in Barcelona and how in advance the notification will be presented.



6.7. Thessaloniki Deployment Site

6.7.1. Description of Thessaloniki training

The training on C-ITS services for professional drivers took place in the premises of CERTH in Thessaloniki. The training event was organized with the collaboration of the C-MobILE project partners IRU and CERTH, which is the Thessaloniki Deployment Site Leader. The event date was set as the 31st of May 2019 in agreement with both partners.

6.7.1.1. Purpose of the training

The objective of the training event was to introduce professional drivers to C-ITS services as well as to provide explicit information on the services implemented in Thessaloniki. The training was targeting to the understanding of C-ITS technologies by the drivers and to the presentation of the App developed by CERTH for Thessaloniki.

6.7.1.2. Participants of the training

The targeted audience of the training event in Thessaloniki were professional drivers, and more specifically taxi drivers of the C-MobILE partner Taxiway. Taxiway is a taxi fleet operator company located in Thessaloniki. The reason for such a targeted training was because taxi drivers constitute a big number of end-users (600 taxi drivers) for the Thessaloniki Deployment Site. The training event would facilitate the use of the App developed by CERTH and hence contribute to the large-scale demonstration in Thessaloniki.

6.7.2. Deployment site C-ITS services module

The structure of the training event was comprised of the following parts: Introduction to ITS and C-ITS technologies, C-ITS services and applications deployed in Thessaloniki, a knowledge test and a survey, as well as a hands-on testing of C-ITS services combined with driving of connected vehicles.

6.7.2.1. Purpose of the module

Concerning the deployment site - specific modules, the session had the objective to elaborate on a specific number of C-ITS services implemented in Thessaloniki and on the App for end-users. For this purpose, the attendees were first provided with an overview of the technological development in the transport domain, in order to get familiar with the concept of innovative technologies such as C-ITS. Then a comprehensive description of the vision and the objectives of the C-MobILE project was presented. The main part of the module was dedicated to the large-scale demonstration of C-ITS services in Thessaloniki, hence providing an explicit description of the available C-ITS services. More specifically, in this part of the module valuable information, such as services definition, objectives, functions and benefits, was presented to the attendees. The list of C-ITS services included GLOSA, Road Hazard Warning, Road Works Waring, In-Vehicle Signage, Mode and Trip Time Advice, and Probe Vehicle Data. Next, the focus of the module was on the type of information provided by each service and the coverage area. In this part big focus was given on the App, developed by CERTH, which provides the whole suite of C-ITS services available in Thessaloniki. Information on the HMI, types of notifications, and symbols shown were presented to the attendees. Completing this module attendees had to take part in the interactive session which included a quiz and filling in questionnaires. After this interactive session quiz winners were rewarded with participation certificates.



6.7.2.2. Description of covered materials

31/05/2019

Some indicative slides of the presentation are provided below:

3 / C-MobILE Services / Green Light Optimized Speed Advisory (GLOSA) / GLOSA provides drivers an optimal speed advice when they approach to a signalized intersection. / This advice may involve maintaining actual speed, slowing down, or adapting to a specific speed. / If a green traffic light cannot be reached in time, GLOSA may also provide time-to-green information when the vehicle is stopped in the stop bar. Application of GLOSA takes advantage of real-time traffic sensing and infrastructure information, which can then be communicated to a vehicle. Increase the speed to reach the It contributes to the reduction of fuel consumption and intersection before the light turns in emissions.

Figure 112: Description of GLOSA

C-Mobile, Training on C-ITS services Thessaloniki Deployment Site, CERTH

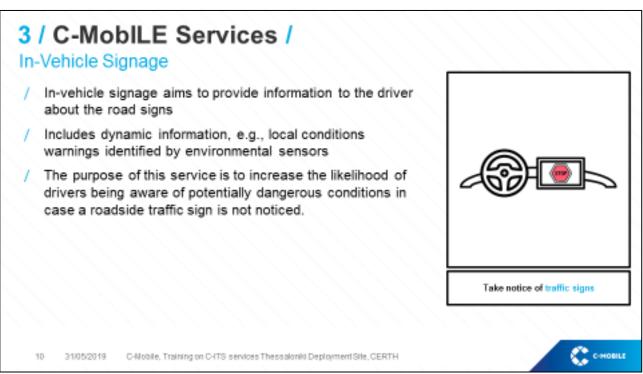


Figure 113: Description In-Vehicle Signage



C-HOBILE

3 / C-MobiLE Services / Probe Vehicle Data / Probe Vehicle Data is data generated by vehicles. / The collected traffic data can be used as input for operational traffic management / Examples include the determination of traffic speed, management of traffic flows, long term tactical/strategic purposes, and for traveler information services. / Also known as Floating Car Data (FCD). Real time information through the use of probe vehicles 11 3105/2019 C-Mobile, Training on C-ITS services These salaried Deployment Site, CERTH

Figure 114: Probe vehicle Data

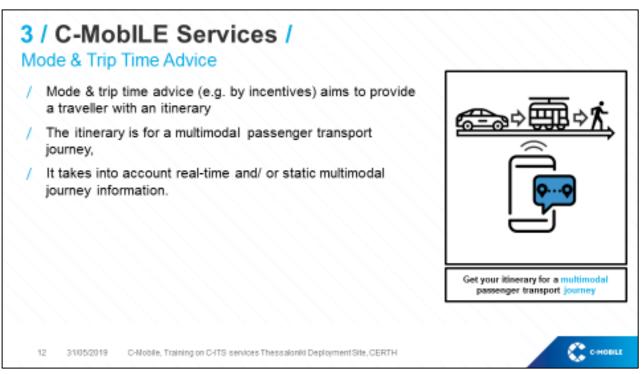


Figure 115: Mode & Trip Time Advice



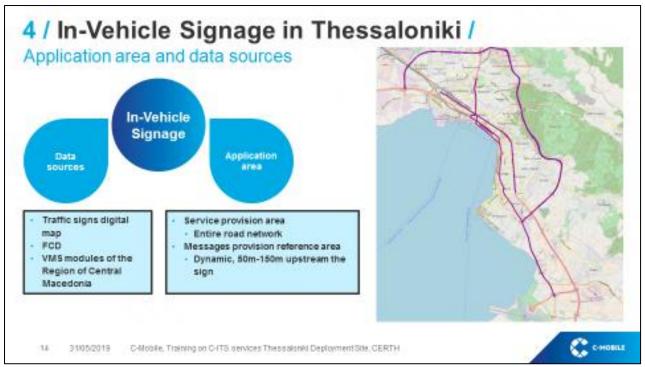


Figure 116: Description of data sources and geographical coverage area for In-Vehicle Signage



Figure 117: Description of App HMI for GLOSA





Figure 118: Description of App HMI for RWW-RHW-FI

6.7.3. Practical module

6.7.3.1. Purpose of the module

This part of the training event included hands-on testing of C-ITS services and driving of connected vehicles. For this purpose, a demo was organized covering a specific route near CERTH premises. During the demo, groups of attendees had the opportunity to have a ride along specific roads and watch the App functioning in real world environment. The attendees were able to see notifications of the services GLOSA, RWW, RHW, and In-Vehicle Signage.

6.7.3.2. Description of covered materials

During this module the attendees were provided with C-MobILE leaflets, as well as car stickers created and distributed by CERTH. The stickers included the C-MobILE logo and slogans.



6.8. Vigo Deployment Site

6.8.1. Description of Vigo training

CTAG as organizer and host and IRU as supporter and leader of the training sessions in every site of the project, organized the training event in Vigo that will be celebrated the 20th of June in the CTAG facilities.

6.8.1.1. Purpose of the training

The objective of this event is to give knowledge to the attendees about what services are deployed in the city of Vigo as Deployment Site of the project, what they look like and what they could use in the future. How to use them, needs and benefits will be presented as well.

6.8.1.2. Participants of the training

The target audience of this event are basically professional drivers and companies with logistic capabilities, in the region of Vigo, who may be interested in the use of the services that will be presented in the event. Also traffic authorities and road operators are invited to this event.

6.8.2. Deployment site C-ITS services module

6.8.2.1. Purpose of the module

During the event, the following services will be presented as services deployed at the city of Vigo as Deployment Site of the C-MOBILE project:

- Road Work Warning
- Road Hazard Warning
- Emergency Vehicle Warning
- Signal Violation Warning
- Warning for pedestrian
- GLOSA
- In-vehicle signage
- Probe Vehicle Data
- Emergency Brake Light
- Slow/Stationary Vehicle Warning
- Motorcycle approaching indication

From this list of services, the following ones will be presented during the event in a practical way, to allow the participants to have a knowledge beyond the theory about them:

- GLOSA
- Road Hazard Warning

6.8.2.2. Description of covered materials

During the event, presentations, media content and prototypes will be presented. The most important presentation will be about which services are deployed in the city of Vigo, how they work, elements involved and the benefits of using of them.



WHAT IS C-ITS

 C-ITS (Cooperative Intelligent Transportation Systems) can be defined as the set of processes and technologies that allow the communication and sharing of information between the members of a transport system (vehicles, infrastructure, pedestrians, ...) in order to improve the security and reduce emissions, thus contributing to a more secure and efficient traffic operation.



35



Figure 119: What is C-ITS?

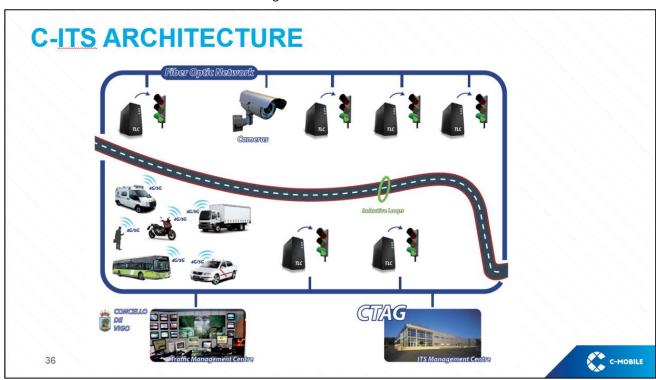


Figure 120: C-ITS architecture



C-ITS SERVICES

List of Day 1 services

Hazardous location notifications

- Slow or stationary vehicle(s) & Traffic ahead warning
- Road works warning
- Weather conditions
- Emergency brake light
- Emergency vehicle approaching
- · Other hazardous notifications

Signage applications

- In-vehicle signage
- · In-vehicle speed limits
- · Signal violation / Intersection Safety
- · Traffic signal priority request by designated vehicles
- · GLOSA (Green Light Optimal Speed Advisory) / TTR-TTG (Time To Red-Time To Green)
- Probe vehicle data





Figure 121: C-ITS services

C-ITS SERVICES

List of Day 1'5 services

- · Information on fuelling & charging stations for alternative fuel vehicles
- Vulnerable Road user protection
- · On street parking management & information
- Off street parking information
- · Park & Ride information
- Connected & Cooperative navigation into and out of the city (1st and last mile, parking, route advice, coordinated traffic lights)
- Traffic information & Smart routing









Figure 122: List of C-ITS services of Day 1.5



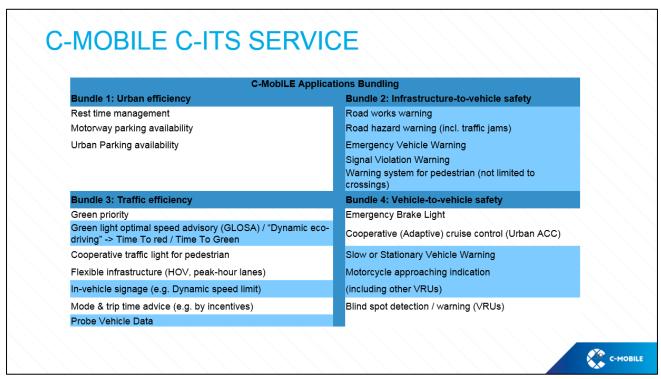


Figure 123: C-MOBILE C-ITS services

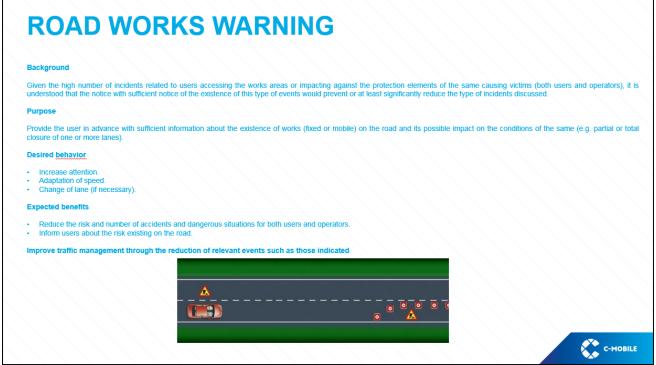


Figure 124: Road Works Warning





Figure 125: Road Hazard Warnings

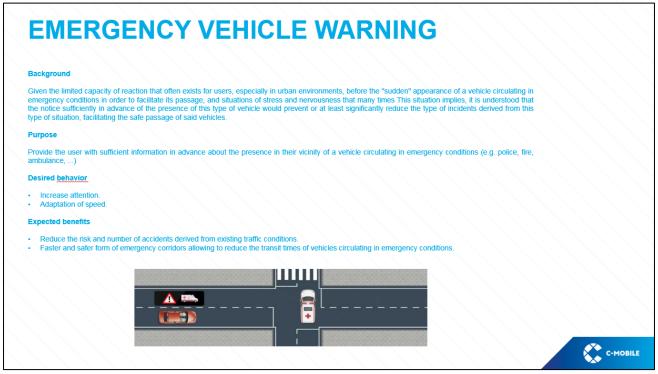


Figure 126: Emergency Vehicle Warning





Figure 127: Signal Violation Warning

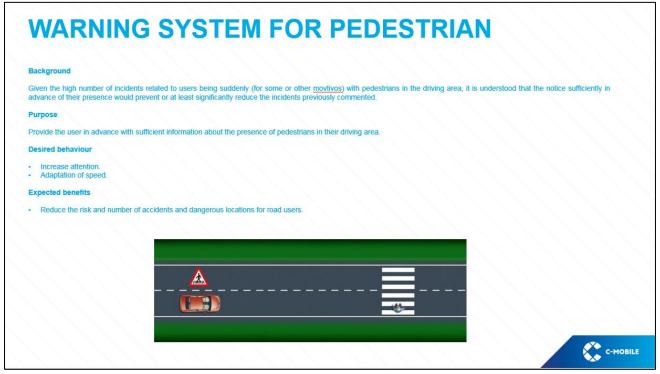


Figure 128: Warning System for Pedestrian



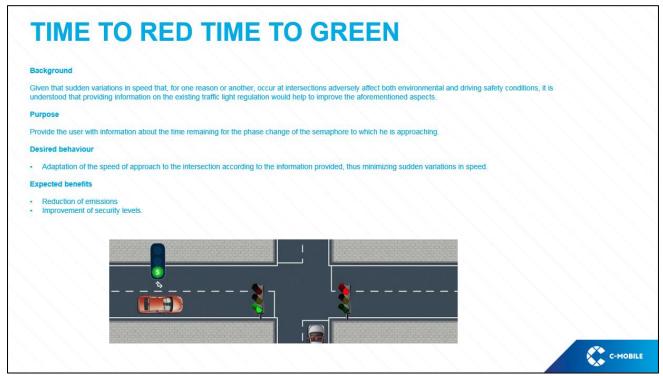


Figure 129: Time to Red/Time to Green



Figure 130: In Vehicle Signage





Figure 131: Probe Vehicle Data



Figure 132: Slow or Stationary Vehicle Warning



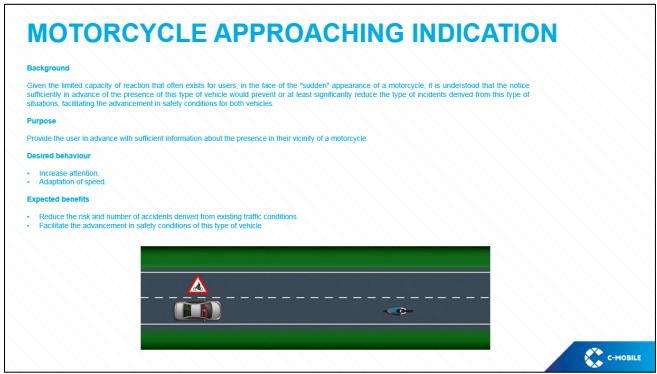


Figure 133: Motorcycle Approaching Indication

6.8.3. Practical module

6.8.3.1. Purpose of the module

Some services will be demonstrated based on a real situation to be tested by the participants, an also with videos recorded on real situations with explanations from a presenter. These modules will allow the participants to see directly how the theory explained in the previous section, is applied to the real environment and feel how the services work.

6.8.3.2. Description of covered materials

In this module tests based on a real situation will be done. Vehicle and infrastructure elements will take part in this section in order to make demonstrations of the use of services, information displayed to the user and the feeling of how the services affect the driving tasks.



7. Conclusions

This Deliverable 4.1 represents a collection of materials from local training activities on C-ITS services organised for professional drivers (trucks, buses, coaches and taxis) as well as fleet and traffic managers with the focus to raise the awareness and knowledge on use of deployed C-ITS technologies in all 8 DSs and related benefits. It also briefly describes the existing training methodologies and approaches currently used for providing trainings and "blended" methodology that was used in providing C-MobILE trainings in all DSs. The key purpose of this collection of training materials is to be consulted and used by the DSs for later training of end-users not only in the C-MobILE project DSs, but also in other places of European Union where there is a need in promoting and increasing the knowledge on C-ITS services. This deliverable can also serve as an example of future planning of similar training activities as well as being used as a source of information on C-ITS technologies, deployment activities, challenges during installation of the services and approaches used for deployment the services.

